

Expertise^{*}

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Abstract

When job tasks are automated, does this augment or diminish the value of labor in the tasks that remain? We argue the answer depends on whether removing tasks raises or reduces the expertise required for remaining non-automated tasks. Since the same task may be relatively expert in one occupation and inexpert in another, automation can simultaneously replace experts in some occupations while augmenting expertise in others. We propose a conceptual model of occupational task bundling that predicts that changing occupational expertise requirements have countervailing wage and employment effects: automation that decreases expertise requirements reduces wages but permits the entry of less expert workers; automation that raises requirements raises wages but reduces the set of qualified workers. We develop a novel, content-agnostic method for measuring job task expertise, and we use it to quantify changes in occupational expertise demands over four decades attributable to job task removal and addition. We document that automation has raised wages and reduced employment in occupations where it eliminated inexpert tasks, but lowered wages and increased employment in occupations where it eliminated expert tasks. These effects are distinct from—and in the case of employment, opposite to—the effects of changing task quantities. The expertise framework resolves the puzzle of why routine task automation has lowered employment but often raised wages in routine task-intensive occupations. It provides a general tool for analyzing how task automation and new task creation reshape the scarcity value of human expertise within and across occupations.

JEL codes: E24, J11, J23, J24

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1 Introduction

Consider two occupations that were extensively transformed by computerization over the last forty years: Accounting Clerks and Stock and Inventory Clerks. Many of the core activities of the first occupation, accounting clerks, involved executing routine codifiable procedures (tasks) such as recording transactions, reconciling bank statements, identifying discrepancies, and compiling tables and graphs. As computers became cheap, powerful, and ubiquitous, these tasks were increasingly translated into computer code and automated. The second occupation, inventory clerks, likewise performed many routine tasks, such as examining stock to verify conformance to specifications, compiling periodic, special, or perpetual inventories, and computing prices. These tasks were also ripe for computerization. Should we expect the occupations of accounting clerks and inventory clerks to be similarly affected by their exposure to automation?

Three stands of literature suggest that the answer is yes. The traditional human capital view implies a law of one price for skill: skills used in similar activities should be equally rewarded. A reduction in demand for the skills used to perform now-automated routine, codifiable tasks should similarly affect accounting clerks and inventory clerks, likely by reducing wages (Katz and Murphy, 1992). The contemporary task model makes a sharper prediction (Autor et al., 2003; Acemoglu and Autor, 2011; Acemoglu and Restrepo, 2018a; Acemoglu et al., 2024): workers who performed newly-automated tasks will lose ‘labor share’ (a share in output), which all else equal, will lower their wages. This displacement effect may be partially offset by higher productivity, meaning that the net wage impact is ambiguous. Regardless, a clear prediction is that workers whose routine labor tasks are displaced by automation will be similarly affected (negatively or positively). A third strand of literature anticipates, albeit with less theoretical formalism, that occupations that have a substantial share of their tasks exposed to automation (i.e., potentially subject) will likely see falling demand, implying lower wages (Frey and Osborne, 2017; Muro et al., 2019; Webb, 2020; Abrahams and Levy, 2024; Eloundou et al., 2024; Manning, 2024). As with the task model, worker-level impacts are captured by their automation exposure, suggesting again that accounting clerks and inventory clerks should be similarly affected.

This paper makes a distinctly different set of predictions. Our conceptual model, which we refer to as an ‘expertise’ framework, makes two sets of predictions: (1) wages and employment of accounting clerks will move in the opposite direction from wages and employment of inventory clerks; and (2) wages and employment will move in opposite directions within each occupation—specifically, wages of accounting clerks will rise and their employment will fall, while wages of inventory clerks will fall while their employment will rise. (In all cases, changes in wages and employment in each occupation are relative to the economy-wide average.) Our model makes distinct predictions for these occupations because, despite their shared automation exposure, they differ in the tasks that are not exposed to automation. Alongside their automatable routine tasks, core accounting tasks include numerous non-automatable problem-solving and decision-making tasks requiring specialized knowledge and training (what we term expertise). Conversely, most of the non-automatable tasks

of inventory clerks, such as counting, stocking, and weighing inventory, are relatively inexpert, requiring less training and certification than their automatable tasks. Under the key assumption, discussed next, that remaining non-automatable tasks of accounting clerks and inventory clerks must still be performed by workers in those occupations, we anticipate that routine task-replacing automation will raise expertise demands in the accounting clerk occupation and lower them in the inventory clerk occupation.

Our expertise framework is built on two pillars that are absent from (or back-grounded by) the human capital, task, and ‘exposure’ models: expertise and indivisibility. By expertise, we refer to a worker’s capability (AKA, skill, human capital, know-how) to perform specific tasks, e.g., entering data in a ledger, or checking physical inventory against accounting data. Task-specific expertise commands a wage premium but also serves as a barrier to entry: workers lacking the expertise to perform a task cannot enter an occupation that requires it. Not all tasks require expertise, however. We assume that effectively all workers can perform generic, physical and cognitive tasks requiring no formal training or certification, such as boxing lightweight items or greeting customers.¹ Our stylized model assumes that expertise requirements can be ranked from least to most expert along a single dimension, as in [Garicano \(2000\)](#); [Garicano and Rossi-Hansberg \(2006\)](#). While unidimensionality makes our model tractable, what is essential is that expertise is hierarchical: workers of a given expertise level can perform all tasks at or below their expertise level, but cannot perform tasks above their expertise level.² A higher-expertise worker can therefore always compete with a lower-expertise worker to perform any labor-using task, but the opposite is not true.

The second building block of the model is task bundling within occupations. All tasks bundled in an occupation must be performed by each worker in that occupation, but expertise requirements differ among the tasks bundled in an occupation: some will be the occupation’s expert tasks—the most specialized, presumably requiring the most training or certification—and others will constitute the occupation’s inexpert tasks. We do not model why tasks of different expertise levels are bundled in occupations, but we believe this is self-evidently plausible and is likely explained by communication frictions or proximity requirements (physical or temporal) that make bundling more efficient than un-bundling ([Becker and Murphy, 1992](#); [Dessein and Santos, 2006](#)). For example, most professional workers retain receipts and file reimbursement claims for travel expenses. This is a supporting task—there is no profession dedicated to receipt management—but it is a difficult task to fully delegate since only the traveler knows why the expense was incurred.

The assumption of occupational task bundling represents a key departure from canonical task models, which assume atomistic task assignment. In those models, comparative advantage ensures that no two skill groups perform the same task in equilibrium (see [Acemoglu and Autor \(2011\)](#); [Acemoglu et al. \(2024\)](#)). By contrast, under occupational task bundling, a given task is often

¹Performing these tasks requires sophisticated human capabilities that are, even now, at the frontier of automation ([Svanberg et al., 2024](#)). Because most adults require almost no training or certification to perform these tasks, however, we label these tasks as generic.

²In higher dimensions this requires a partial ordering ([Kwong, 2024](#)).

performed across multiple occupations—but by different skill (or expertise) groups. This arises because occupations comprise a range of tasks requiring varying levels of expertise, and each worker must have sufficient expertise to perform all non-automated tasks in their occupation.

As with contemporary task models (Autor et al., 2003; Acemoglu and Autor, 2011; Acemoglu and Restrepo, 2018a,b), automation in our model corresponds to the case when tasks are reallocated from labor to capital due to advancing automation. Distinct from the task model, automation in the expertise model is not merely labor-saving, it is also expertise-displacing. Once a task is automated, the relevant task expertise is no longer needed anywhere in the economy. Because expertise differs among tasks bundled in an occupation, automation of any given task within an occupation might either raise or lower the average expertise level of the set of labor-using tasks that remain. When automation takes over an expert task within an occupation, the relevant task-specific worker expertise is no longer required, so less expert workers can enter the occupation.

We now return to the question of how task automation may differentially affect wages and employment in the accounting clerk and inventory clerk occupations. Here, the expertise framework makes a set of sharp and (we believe) novel predictions. Because automation eliminates primarily expert tasks in the inventory clerk occupation—for instance, flagging when items are below the government support price—our framework predicts that required expertise and hence relative wages in that occupation will decline. Conversely, as automation eliminates mostly inexpert tasks of accounting clerks—for instance, some basic bookkeeping tasks—workers in that occupation will primarily engage in more expert problem-solving tasks. Wages will rise, reflecting higher productivity in the occupation and hence greater scarcity of the required expertise.

The expertise framework further predicts countervailing and opposite signed effects on employment. Automation of an occupation’s formerly expertise-demanding tasks spurs a labor supply response: the entry of new, less-expert workers. This is because the fall in expertise requirements enlarges the set of workers eligible to perform the occupation’s remaining tasks. Conversely, rising expertise requirements in the accounting clerk occupation will reduce the set of workers qualified to do the work, so relative employment of accounting clerks will decline even as wages rise. Intuitively, changes in occupational expertise requirements operate like shifts in the labor supply curve: task automation that reduce occupational expertise requirements expands the effective supply of qualified labor; task automation that raise occupational expertise requirements reduces the effective supply of qualified labor.³

Section 2 of the paper formalizes these ideas—expertise and indivisibility—in a stylized general equilibrium model that makes precise the intuitive predictions discussed above. The remainder of the paper tests these ideas empirically. Section 3 introduces two novel empirical tools built for

³One might hypothesize that relative employment of accounting clerks will decline not because expertise supply is constrained but because rising productivity saturates demand for this occupation’s output. This does not occur in our model because the elasticity of occupational demand is assumed to exceed one. But we acknowledge this as a plausible alternative interpretation.

these tests. The first is a content-agnostic measure of the ‘expertise’ required to perform each of the tasks that comprises an occupation, where by content-agnostic, we mean that the measure is not based on the meaning of the words in the task description. Our task expertise measure is rooted in the Efficient Coding Hypothesis (ECH), which we detail in Section 3. In brief, the ECH implies that we can identify words with high expertise content as those that, in common usage, have low frequency of occurrence and low entropy conditional on occurring—meaning that where an uncommon word is used, its domain origin (e.g., engineering, ornithology, plumbing, masonry) is relatively predictable. This content-agnostic measure, calculated from a conventional word frequency guide used by educators (Zeno et al., 1995), enables us to rank occupations by the average expertise level of their constituent tasks and, moreover, to test (and confirm) as hypothesized that expertise has significant (positive) predictive power for occupational wage levels.

Our second empirical step identifies the job tasks that have been removed from and added to each occupation between 1977 and 2018. This step is made challenging by the fact that the DOT and O*NET, produced four decades apart, almost invariably describe what appear to be the same tasks using somewhat different words. To abstract from these nominal differences, we use high dimensional word embeddings—geometric representations of semantic content—to characterize each task description in both time periods and calculate the Euclidean distance in embedding space between all possible 1977 vs. 2018 tasks pairs. Applying a threshold cutoff value to this distance measure, we partition tasks into three groups: those removed, retained, and added between 1977 and 2018. We can thus measure the evolving expertise requirements of each occupation by comparing the expertise of tasks added and removed to the tasks initially present.

Section 4 tests the wage implications of the expertise framework. We combine the occupational expertise and task change measures with representative data, sourced from Autor et al. (2024), on wages and employment in 303 harmonized three-digit U.S. Census and ACS occupations covering U.S. civilian employment in 1980 and 2018. Our first finding is that changes in occupational expertise, stemming from both the removal and addition of occupational tasks, strongly predict changes in occupational wages. Moreover, the expertise requirements of tasks removed from or added to an occupation affect wage levels independently of the quantity of tasks added or removed present. Remarkably, both the removal of expert tasks and the addition of inexperienced tasks predict relative wage declines in an occupation, while, conversely both the removal of inexperienced tasks and the addition of expert tasks predict occupational wage gains.⁴

Consistent with recent findings on the importance of task quantities, we confirm that net changes in the set of tasks performed by an occupation predict occupational wage changes (Acemoglu and Restrepo, 2018b, 2022; Autor et al., 2024). Occupations that gain tasks exhibit wage growth, though occupations that lose tasks do not exhibit wages declines. Changes in occupational task quantities and task expertise are only weakly correlated, so each measure has independent explanatory power.

⁴In all cases, a task is labeled relatively expert or inexperienced for a given occupation by comparison to the occupation’s expertise level at the beginning of the sample, reflecting the idea that any given task may be expert for some occupations and merely inexperienced (supporting) for others.

This result suggests that the economic content of task quantity change and expertise change are distinct, even though both are realized through task removal and task addition.

Section 5 confirms this supposition. Our model makes the counterintuitive prediction that occupations with increasing expertise requirements will have falling employment (alongside rising wages), while occupations with declining expertise requirements will have rising employment (alongside falling wages). The data robustly confirm this prediction. Consistent with our running example above, for example, we find that between 1980 and 2018, accounting clerks saw substantial employment declines (alongside substantial wage increases), while inventory clerks workers experienced the opposite.⁵ Crucially, we find the opposite pattern for changes in task quantities. Occupations that gain tasks expand and those that lose tasks contract. We underscore that the countervailing employment effects of expertise change and task change on are opposite to the pattern for wages, where increases in both task quantities and task expertise predict wage increases.

The contrasting employment relationships between rising task expertise (falling employment) and rising task count (rising employment) suggests a fundamental difference between task quantity and task expertise changes: a task quantity change acts like a demand shift, increasing or decreasing the amount of work performed by an occupation; a task expertise change operates like a shift in the labor supply curve, reducing or expanding the set of workers qualified to perform the work.

The final empirical section of the paper, Section 6, applies the expertise framework to reanalyze the impacts of routine task-replacing automation on occupational wages. Consistent with the original task framework in Autor et al. (2003), much evidence confirms that employment in routine task-intensive occupations has substantially contracted in industrialized countries over the last four decades as automation has proceeded (Goos and Manning, 2007; Autor et al., 2006, 2008; Goos et al., 2009, 2014; Michaels et al., 2014). A longstanding puzzle remains, however: wages have not consistently declined in routine task-intensive occupations despite reduced demand (Autor and Dorn, 2013; Mishel et al., 2013; Green and Sand, 2015; Taber and Roys, 2019; Böhm, 2020; Böhm et al., 2024). The expertise framework offers a novel, precise, and testable explanation. Because routine tasks were relatively expert for a subset of occupations but were relatively inexpert for another set, expertise requirements in routine task-intensive occupations did not uniformly rise or fall as automation proceeded. Instead, they bifurcated, with expertise falling in the former group of occupations and rising in the latter. The expertise framework accordingly predicts that routine task automation should have had non-neutral wage effects: lowering wages in occupations where routine tasks were expert and raising them in occupations where routine tasks were largely inexpert.

We test these implications by using the expertise level of routine tasks present in an occupation in 1977 to predict the change in expertise requirements during the subsequent four decades. Specif-

⁵Using IPUMS data detailed below, we estimate a fall in employment of Bookkeepers and Accounting and Auditing Clerks from 1.62 million in 1980 to 1.11 million in 2018, and a simultaneous rise in their mean log real wages from 2.57 to 2.90 (\$13.07 to \$18.17). For Stock and Inventory clerks, we estimate an employment increase from 0.538 to 1.48 million million workers between 1980 and 2018, and a contemporaneous fall in mean log real hourly earnings from 2.66 to 2.52 (\$14.30 to \$12.43).

ically, we calculate the implied change in expertise in each occupation if hypothetically all of its routine tasks were removed. This predictor proves powerful. Occupations that were exposed to potential expertise loss due to routine task automation saw a fall in task expertise between 1977 and 2018 and a decline in wages. Conversely, occupations exposed to potential expertise gains due to routine task automation saw a rise in task expertise and wages. Moreover, the gradient between expertise change and wage change is symmetric in these two sets of occupations, despite the fact that some lose and others gain expertise. Consistent with our framework, occupations that were predicted to see rising expertise demands due their routine task exposure saw falling relative employment, and those predicted to see rising expertise demands due to their routine task exposure saw falling relative employment. We finally confirm that exposure to loss of routine task quantities reduces occupational wages, as the task framework predicts, but that this operates independently of the wage effects of loss or gains of expertise due to routine task removal.

Our paper complements recent studies that explore richer interactions between task automation and occupational skills demands, including [Lin \(2011\)](#); [Brynjolfsson and Mitchell \(2017\)](#); [Deming \(2021\)](#); [Agrawal et al. \(2023b,a\)](#); [Autor et al. \(2024\)](#); [Aghion et al. \(2024\)](#); [Cavounidis et al. \(2024\)](#); [Combemale et al. \(2024\)](#); [Lipowski et al. \(2024\)](#), and [Aghion et al. \(2025\)](#). An innovative analysis by [Hampole et al. \(2025\)](#) considers how the automation of a subset of occupational tasks affects the productivity of workers in remaining occupational tasks. As with the expertise framework, the [Hampole et al. \(2025\)](#) model implies that task automation may have non-monotone impacts on occupational labor demand: if automation exposure varies across tasks within an occupation, workers can reallocate effort from more to less exposed tasks to offset (in part or full) wage losses from task displacement. A key innovation of the present paper is to distinguish between task expertise exposure versus task quantity exposure. This yields the sharp prediction that whether task automation raises or lowers occupational wages depends on the expertise of tasks removed relative to those retained rather than the variance of task exposure per se.

Recent papers by [Ide and Talamas \(2024a,b\)](#) consider how new technologies, including AI, may affect skill demands and wage levels building on the knowledge hierarchy framework introduced by [Garicano \(2000\)](#) and developed in [Garicano and Rossi-Hansberg \(2006, 2015\)](#). As in our setting, automation may have non-monotone wage impacts across occupations (‘workers’ vs. ‘solvers’), but these effects are monotone along the knowledge hierarchy. As in our expertise framework, these knowledge hierarchy models imply that a single technology (AI, for example) may complement more knowledgeable (expert) workers and reduce the wages of less knowledgeable workers.⁶ Our work also builds on papers such as [Violante \(2002\)](#); [Gathmann and Schönberg \(2010\)](#); [Acemoglu et al. \(2012\)](#); [Huckfeldt \(2022\)](#); [Braxton and Taska \(2023\)](#) that consider how scarce human expertise may be rendered obsolete by technological advances. As a recent example, [Kogan et al. \(2024\)](#) present a model and supporting evidence where new technology vintages erode the value of existing worker

⁶Recent papers also consider macroeconomic implications of task automation, including [Aghion et al. \(2018\)](#); [Korinek and Stiglitz \(2018\)](#); [Brynjolfsson et al. \(2021\)](#); [Korinek and Juelfs \(2022\)](#); [Jones and Liu \(2024\)](#); [Acemoglu \(2025\)](#). We do not develop the macroeconomic implications of the expertise framework here.

expertise, particularly among older and higher-paid workers.

A key building block of our model is a strict expertise hierarchy, in which more expert workers compete with less expert workers but not vice-versa. This assumption parallels a finding in [Acemoglu and Restrepo \(2022\)](#). Studying the wage impacts of routine task-replacing automation, their paper estimates the substitutability of task capabilities across detailed demographic groups, thus allowing the automation of one demographic group’s tasks to create spillovers (‘ripples’) onto other closely substitutable groups. Their results suggest that workers displaced from routine task-intensive occupations primarily create downward wage pressure on wages of less-educated workers. Our model’s assumption that competition among experts is hierarchical embodies (in stark form) this result.

The next section of the paper presents the formal expertise model. Section 3 develops our expertise and task removal/addition measures, while Sections 4 and 5 test the expertise model’s main predictions for wages and employment. Section 6 presents a causal test of the model’s predictions by focusing on routine task-replacing automation. Section 7 concludes.

2 Replacing experts and augmenting expertise: A model of expertise and automation

This section develops a model of expertise and task automation based on three notions sketched in the Introduction. A first is expertise, which we define as a worker’s capability to perform specific tasks, where tasks are ranked by their expertise requirements. Expertise is hierarchical: more expert workers can perform all tasks that less expert workers can perform, but the reverse is not true. The second feature is bundling: occupations bundle a range of tasks of different expertise levels. Workers must perform all non-automated tasks in an occupation, so entry into each occupation is limited to workers capable of performing its most expert task. All occupations additionally contain a measure of generic, labor-using tasks that are not subject to automation, require no expertise, and hence can be performed by any worker. The third feature is automation, which, over time, enables capital to perform an increasing range of expert tasks. Distinct from canonical task models, automation of expert tasks affects labor demand through three channels. The first two are familiar: automation displaces labor from the newly-automated task; and it increases productivity of workers in remaining tasks. In the expertise model, automation has a third effect: it renders redundant the expertise that was formerly required to perform now-automated tasks. This enables less expert workers to enter occupations where this expertise requirement served as a barrier, raising wages of entrants but lowering wages of incumbents.

Using the model’s general equilibrium structure, we show how automation simultaneously replaces experts and augments expertise. Automation raises productivity and wages of occupational incumbents by performing their relatively inexpert tasks at reduced cost. Simultaneously, each increment to automation renders one formerly expert occupation *inexpert*—that is, all of its expert tasks are automated—so any worker can perform its remaining generic tasks. Employment initially rises in

occupations as they become inexpert, owing to the elimination of expertise requirements. Entry causes wages in newly inexpert occupations to fall to the level of all other inexpert occupations. As automation proceeds further, employment in these occupations slowly contracts because productivity is higher in occupations that have become inexpert more recently (i.e., are less obsolete). Automation is always output-increasing in the model but never Pareto-improving. Whether a worker of given expertise gains or loses as automation advances depends on the net effect of the competing forces of capital-labor complementary and capital-expertise substitution.

The model's formal structure is as follows. There is a single final consumption good, produced as a CES aggregate of the outputs of a continuum of occupations. Each occupation is comprised of a set of tasks that must be performed to generate the occupational output. No two occupations are identical, and each can be uniquely identified by the most expert task it requires. Workers of differing expertise levels choose occupations to maximize their incomes. A task-level production function specifies the capital, labor, and expertise required to perform each task as a function of the state of automation. Workers cannot produce output in occupations that require them to perform tasks for which they lack expertise. Once an expert task is automated, however, this barrier is eliminated since the task can now be completed using capital.

Our presentation of the model proceeds from micro to macro. We start with the task-level production. We next specify what workers can produce in each occupation as a function of their own expertise and the state of automation, and we define how these worker-level outputs are aggregated to occupation level outputs. Finally, we introduce the aggregate production structure, solve for the unique allocations of labor and capital to each occupation in general equilibrium, and derive the output prices, wage levels, and capital rental rate that support this equilibrium.

2.1 Task level production: Capital, labor, and expertise

We conceptualize production as a process of combining heterogeneous tasks, differentiated by their susceptibility to automation and the human expertise required for their completion. There is a measure $1 + \theta$ of tasks $t \in (-\theta, 1)$ that are performed within occupations, with $\theta \geq 0$.

There is a measure \bar{L} of workers uniformly distributed over a unit measure of expertise types $e \in (0, 1)$. We denote the set of all workers by W and adopt the convention of referring to a worker $i \in W$ with expertise e_i .

Assumption 1. Hierarchical expertise. *Denoting a worker i 's expertise as e_i , the structure of expertise is such that i is able to complete task t if and only if $e_i \geq t$.*

The hierarchical expertise assumption formalizes the notion that workers can perform any task at or below their expertise level but not those above it. By implication, the measure of workers who can perform task t' is strictly greater than the measure who can perform task t'' if $1 \geq t'' > t' > 0$. This is true despite the fact that expertise e is distributed uniformly on $(0, 1)$.

Assumption 2. Hierarchical automation. *We say that a task is automated if it can be completed by capital. The state of automation is given by $I \in (0, 1)$, and determines the subset $t \in (0, I]$ of tasks that are automated. An advance in automation corresponds to a rise in I .*

Remark 1. *The general structure of the model admits automation of tasks in any order. Our chosen parameterization captures the notion that automation encroaches on increasingly specialized (i.e., expert) human capabilities.*

If a task t is produced using labor, we define its production function as:

$$x_L(t, \ell_i(t)) = \begin{cases} \ell_i(t) & \text{if } t \in (-\theta, e_i] \\ 0 & \text{otherwise,} \end{cases} \quad (1)$$

where $\ell_i(t)$ is labor supplied to task t by worker i . Analogously, if t is produced using capital, we define its production function as

$$x_K(t, \kappa_i(t)) = \begin{cases} \eta \kappa_i(t) & \text{if } t \in (0, I] \\ 0 & \text{otherwise,} \end{cases} \quad (2)$$

where $\kappa_i(t)$ is capital allocated to worker i and supplied to task t , and $\eta > 1$ measures the physical productivity of capital relative to labor.

In equilibrium, automated tasks will be completed exclusively by capital, with all remaining tasks completed by labor. We use this equilibrium condition to simplify the derivation, but provide and prove the supporting conditions in Appendix A.1, along with proofs for all other theoretical results. Accordingly, we may denote the quantity of task t produced, either by i 's labor or capital allocated to i , as

$$x(t, \ell_i(t), \kappa_i(t)) = \begin{cases} x_L(t, \ell_i(t)) & \text{if } t \in (-\theta, 0] \cup (I, 1) \\ x_K(t, \kappa_i(t)) & \text{if } t \in (0, I]. \end{cases}$$

Equations (1) and (2) distinguish among three categories of tasks:

1. **Expert tasks:** $t \in (I, 1)$, which require labor and can be completed only by workers i with expertise $e_i \geq t$.
2. **Automated tasks:** Formerly labor-using expert tasks in $t \in (0, I]$, which, due to automation, are efficiently completed by capital.
3. **Generic tasks:** $t \in (-\theta, 0]$, which require labor but do not demand specific expertise and hence can be performed by any worker.

2.2 What workers produce

There is a unit measure of occupations $\phi \in (0, 1)$ that are characterized by the range of tasks they combine in production. The total measure of tasks required in occupation ϕ is $T(\phi) := \phi + \theta(1 - \phi)$, which combines the measure of generic tasks $T(\phi) - \phi = \theta(1 - \phi)$, the measure of automated tasks $I(\phi) := \min\{\phi, I\}$, and the measure of expert tasks $\phi - I(\phi)$. We assume that $\theta > 1$ and explain the role played by this restriction in Remark 2 below. Each worker can supply labor to only one occupation. The following assumption stipulates the constraints that occupational task bundling places on occupational production and on worker occupational choice:

Assumption 3. Occupational task bundling. *Production in occupation ϕ requires the combination of tasks $t \in [\theta(\phi - 1), \phi]$. For a worker's output to be non-zero in an occupation, she must perform all of its non-automated tasks.*

The assumption of occupational task bundling distinguishes the current model from canonical task models, which feature atomistic task assignment (Acemoglu and Autor, 2011; Acemoglu et al., 2024). Under atomistic task assignment, comparative advantage dictates that no two skill groups perform the same task in equilibrium. Under occupational task bundling, the same task is generally performed in many occupations, but the skill (expertise) group that performs that task generally differs across occupations. This is because occupations contain a range of tasks of varying expertise, and each worker in an occupation must possess sufficient expertise to perform all of its non-automated tasks.

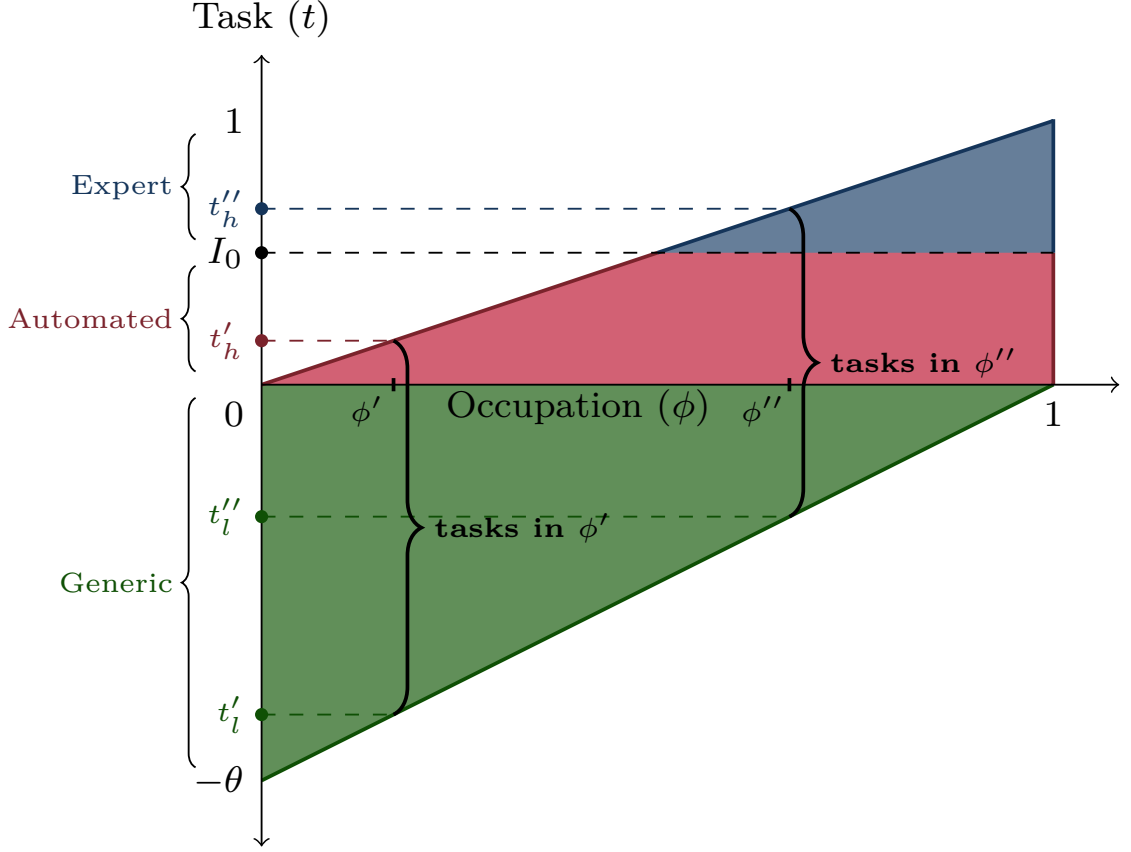
Figure 1 depicts the resulting space of tasks and occupations. Occupations are ordered by expertise requirements on the horizontal axis. Tasks are ordered by type (generic and expert) on the vertical axis, with expert tasks ranked in ascending order of required expertise. The current state of automation corresponds to the dashed line labeled I_0 .

Two example occupations, ϕ' , ϕ'' are plotted for illustration. All expert tasks in occupation ϕ' lie below I_0 : these tasks have been automated. Occupation ϕ' is therefore *inexpert* at the current state of automation. The remaining labor-using tasks in ϕ' are generic, falling in the interval $[t'_l, 0]$. Any worker may perform occupation ϕ' , though in equilibrium, only workers whose expertise is technologically obsolete $e_i \leq I_0$ will choose to do so.

The second plotted occupation, ϕ'' , is partially automated. All workers in ϕ'' perform tasks on the intervals $[t''_l, 0] \cup (I_0, t''_h]$, where the first interval comprises generic tasks and the second expert tasks. Only a subset of the formerly expert tasks in ϕ'' , those in $(0, I_0]$, are automated, so ϕ'' is expertise-demanding at the current state of automation. A worker must have expertise $e_i \geq \phi''$ to perform occupation ϕ'' . In equilibrium, only workers with $e_i = \phi''$ will choose to do so.

Each worker i possesses a total mass of 1 efficiency unit of labor that she supplies to the highest-paying occupation for which she is qualified. A worker cannot subdivide her labor across occupations (Assumption 3) but can subdivide it across the non-automated tasks in an occupation ϕ such

Figure 1: The Space of Tasks and Occupations: Expert, Automated, and Generic Tasks Performed in each Occupation ϕ at Current State of Automation I_0



Note. For a given occupation on the horizontal axis, the vertical range of the polygon corresponds to the tasks required for production.

that:

$$1 = \int_{\theta(\phi-1)}^0 \ell_i(t) dt + \int_{I(\phi)}^{\phi} \ell_i(t) dt.$$

Similarly, k_i , the total mass of capital allocated to worker i in occupation ϕ , is subdivided among automated tasks such that:

$$k_i = \int_0^{I(\phi)} \kappa_i(t) dt.$$

The worker-level output $y_i(\phi)$ for worker i equipped with k_i units of capital in occupation ϕ is given by a Cobb-Douglas production function:

$$y_i(\phi) = T(\phi) \exp \left\{ \int_{\theta(\phi-1)}^{\phi} \frac{\ln x(t, \kappa_i(t), \ell_i(t))}{T(\phi)} dt \right\} \quad (3)$$

The normalization by $T(\phi)$ ensures that $y_i(\phi)$ is determined by the factor shares in occupation ϕ , rather than the absolute measure of tasks. Substituting the task-level production function from

expressions (1) and (2) into the worker-level production function, (log) output is the sum of the contributions by each of the three categories of tasks:

$$\ln \left(\frac{y_i(\phi)}{T(\phi)} \right) = T(\phi)^{-1} \left[\underbrace{\int_{\theta(\phi-1)}^0 \ln(\ell_i(t)) dt}_{\text{Generic Tasks}} + \underbrace{\int_0^{I(\phi)} \ln(\kappa_i(t)\eta) dt}_{\text{Automated Tasks}} + \underbrace{\int_{I(\phi)}^{\phi} \ln(\ell_i(t) \mathbf{1}\{e_i \geq t\}) dt}_{\text{Expert Tasks}} \right] \quad (4)$$

Let $E_i := \max\{e_i, I\}$. The third summand in equation (4) shows that $y_i(\phi) = 0$ if $\phi > E_i$. This implies that a worker i can be productively employed only in occupations $\phi \leq E_i$. We refer to E_i as the *effective expertise* of worker i . It is through this quantity that automation may relax the expertise requirements of an occupation.

A crucial feature of this setup, following from Assumption 3, is that the tasks bundled in an occupation are inseparable: for a worker's output to be non-zero, she must possess sufficient expertise to complete all tasks requiring labor in her occupation. Further, conditional on $\phi \leq E_i$, the worker's output $y_i(\phi)$ is independent of e_i . Stated differently, any two workers i and j who satisfy the expertise requirements of occupation ϕ will achieve identical output levels in that occupation, $y_i(\phi) = y_j(\phi)$.

Given the Cobb-Douglas structure in equation (3), an income-maximizing worker will allocate her labor uniformly across the non-automated tasks (both expert and generic) in her chosen occupation ϕ , and similarly, cost minimization dictates that capital is uniformly allocated across automated tasks, so that:

$$\ell_i(t) = \begin{cases} \frac{1}{T(\phi) - I(\phi)}, & \text{if } t \in [\theta(\phi - 1), 0] \cup (I(\phi), \phi] \\ 0, & \text{otherwise} \end{cases}$$

and

$$\kappa_i(t) = \begin{cases} \frac{k_i}{I(\phi)}, & \text{if } t \in (0, I(\phi)] \\ 0, & \text{otherwise} \end{cases}$$

Substituting these allocations back into the task-level production function (4) yields the maximized output of worker i in occupation ϕ :

$$y_i(\phi) = \left(\frac{T(\phi)}{T(\phi) - I(\phi)} \right)^{\frac{T(\phi) - I(\phi)}{T(\phi)}} \left(\frac{T(\phi)k_i\eta}{I(\phi)} \right)^{\frac{I(\phi)}{T(\phi)}} = \left(\frac{1}{1 - \alpha(\phi)} \right)^{1 - \alpha(\phi)} \left(\frac{k_i\eta}{\alpha(\phi)} \right)^{\alpha(\phi)} \quad (5)$$

The Cobb-Douglas structure implies that the capital share in occupation ϕ is:

$$\alpha(\phi) := I(\phi)/T(\phi) = \frac{\min\{\phi, I\}}{\theta(1 - \phi) + \phi}$$

Remark 2. The parameter θ governs the capital share at each level of ϕ . The restriction $\theta > 1$ means that this share is increasing in ϕ for all $\phi \in (0, 1)$. Accordingly, more expert occupations are

more sensitive to the productivity of capital, η .

2.3 What occupations produce

We now aggregate worker-level production to the occupation level. We assume that capital is rented to occupations at a competitive market rate $r > 0$ and allocated efficiently to workers employed in that occupation. Let $K(\phi) \in \mathbb{R}_+$ denote the capital stock available to occupation ϕ , and let $L(\phi) \in \mathbb{R}_+$ be the measure of workers employed in occupation ϕ . Denote by $o : W \rightarrow (0, 1)$ the function that maps workers to their occupational choices. The capital allocated to workers in occupation ϕ sums to the occupation's capital stock:⁷

$$\int_{i \in o^{-1}(\phi)} k_i d\mu = K(\phi), \quad (6)$$

while worker-level outputs in each occupation ϕ aggregate linearly to total occupational output $Y(\phi)$:

$$Y(\phi) = \int_{i \in o^{-1}(\phi)} y_i(\phi) d\mu.$$

Since $\alpha(\phi) < 1$, returns to capital used by individual workers are diminishing. Hence, maximizing $Y(\phi)$ subject to (6) requires capital to be uniformly distributed across workers in that occupation. The implied level of capital per worker is $k_i = K(\phi)/L(\phi)$ for all workers i employed in occupation ϕ .

Substituting this optimal labor and capital allocation into the occupation-level production function yields maximized output in occupation ϕ :

$$Y(\phi) = \left(\frac{L(\phi)}{1 - \alpha(\phi)} \right)^{1 - \alpha(\phi)} \left(\frac{K(\phi)\eta}{\alpha(\phi)} \right)^{\alpha(\phi)} \quad (7)$$

Linear aggregation ensures that the Cobb-Douglas form reemerges at the occupation level and can be written compactly as:

$$Y(\phi) = A(\phi)L(\phi)^{1 - \alpha(\phi)}K(\phi)^{\alpha(\phi)}$$

where the occupation-specific total factor productivity (TFP) term is:

$$A(\phi) := \left(\frac{1}{1 - \alpha(\phi)} \right)^{1 - \alpha(\phi)} \left(\frac{\eta}{\alpha(\phi)} \right)^{\alpha(\phi)}$$

⁷The measure μ in equation (6) and subsequent equations is the Lebesgue measure on W . We use that W can be written as $W = (0, 1) \times (0, \bar{L})$ where the first dimension corresponds to workers' expertise types and the second is a continuous index running from 0 to \bar{L} , the measure of workers of each expertise type.

The supply of labor and capital to occupations

Let $g(e, \phi)$ denote the joint density of workers with expertise e in occupation ϕ . Since the total measure of workers supplied is $\bar{L} = \mu(W)$, we have:

$$\bar{L} = \int_0^1 \int_0^1 g(e, \phi) de d\phi = \int_0^1 L(\phi) d\phi$$

Assumption 4. Fixed capital stock. *The aggregate capital stock denoted by $\bar{K} \in \mathbb{R}_+$ is fixed, so that total capital usage across occupations satisfies:*

$$\bar{K} = \int_0^1 K(\phi) d\phi$$

With an elastic capital stock, average wages will generally rise as new technologies are adopted (Caselli and Manning, 2019). With a fixed capital stock this result is not automatic. We therefore derive in Proposition 1 the productivity criterion that the automation technology must satisfy to raise wages in occupations that are not fully automated. As is standard, we also assume that the supply of labor (and hence expertise) is fixed.

Markets for both capital and labor are competitive. Capital is homogeneous, so that the rate of return r must be equalized across occupations. Given the heterogeneity of worker expertise and the varying expertise demands across occupations, there is in general no single wage for all labor. As established above, all workers in an occupation are equally productive, provided they have sufficient expertise to perform the occupation's non-automated tasks. Therefore, a worker's wage depends solely on the chosen occupation ϕ . A worker of expertise e_i and effective expertise $E_i = \max\{e_i, I\}$ will thus choose an occupation ϕ that maximizes income:

$$o(i) = \arg \max_{\phi \leq E_i} w(\phi)$$

The demand for labor and capital in occupations

Let $p(\phi)$ denote the price of $Y(\phi)$. Each occupation minimizes its production costs, taking factor prices r and $w(\phi)$ as given. The first-order conditions for cost minimization yield the standard Cobb-Douglas demand functions for occupation-level labor and capital:

$$L^*(\phi) = \frac{1 - \alpha(\phi)}{w(\phi)} Y(\phi) p(\phi) \tag{8}$$

$$K^*(\phi) = \frac{\alpha(\phi)}{r} Y(\phi) p(\phi) \tag{9}$$

2.4 General equilibrium

This section describes the general equilibrium of the model. Occupational outputs are combined with a CES production function to create the final consumption good Y ,

$$Y = \left(\int_0^1 Y(\phi)^{\frac{\lambda-1}{\lambda}} d\phi \right)^{\frac{\lambda}{\lambda-1}}, \quad (10)$$

where λ is the elasticity of substitution between occupation-level inputs. We set the price of the aggregate good, P , to unity as the numeraire.

Assumption 5. *All occupations are gross-substitutes in final good production, that is $\lambda > 1$, meaning that an increase in the productivity of an occupation raises that occupation's share in total output.*

This assumption rules out the case where automation-induced occupational productivity gains reduce the marginal revenue product of workers in the occupation. Adopting this assumption places in stark relief the key subsequent result in Proposition 3 that productive automation of expert tasks may nevertheless lower wages of experts.

Competitive markets

Many firms compete in each occupation. Competitive supply of occupation-level outputs and constant returns to scale production technologies impose a zero-profit condition. Using factor demands (8) and (9), the cost of production in occupation ϕ can be expressed as:

$$C^*(\phi) = w(\phi) \frac{L^*(\phi)}{1 - \alpha(\phi)}$$

Setting revenue equal to cost and using the cost-minimizing capital-labor ratio, we can derive the supply price of $Y(\phi)$:

$$p(\phi) = w(\phi)^{1-\alpha(\phi)} (r/\eta)^{\alpha(\phi)}$$

Expression (10) allows us to derive the demand for $Y(\phi)$ as a share of aggregate demand Y :

$$p(\phi) = \left(\frac{Y(\phi)}{Y} \right)^{-\frac{1}{\lambda}}$$

Clearing of occupation-level product markets implies the following equilibrium factor demands for labor and capital in each occupation ϕ :

$$L(\phi) = Y \frac{1 - \alpha(\phi)}{w(\phi)} \left(w(\phi)^{1-\alpha(\phi)} (r/\eta)^{\alpha(\phi)} \right)^{1-\lambda}, \quad (11)$$

$$K(\phi) = Y \frac{\alpha(\phi)}{r} \left(w(\phi)^{1-\alpha(\phi)} (r/\eta)^{\alpha(\phi)} \right)^{1-\lambda}. \quad (12)$$

The worker optimization problem pins down the equilibrium distribution of labor across occupations. Each worker i chooses an occupation $o(i)$ satisfying:

$$o(i) = \arg \max_{\phi \leq E_i} \left[Y \frac{1 - \alpha(\phi)}{L(\phi)} (r/\eta)^{\alpha(\phi)(1-\lambda)} \right]^{\frac{1}{\lambda - \alpha(\phi)(\lambda-1)}}. \quad (13)$$

Since $E_i \geq I$ for all workers i , all workers are capable of working in occupations with $\phi \leq I$, i.e., in inexpert occupations. Workers with expertise $e_i \leq I$ are qualified to work only in inexpert occupations—they lack sufficient expertise to enter expert occupations—but they can move freely among the former. Accordingly, wages must be constant across inexpert occupations, and we denote this inexpert wage by $w_g := w(\phi)$ for all $\phi \leq I$.

Inexpert occupations also serve as an outside option for workers with expertise $e_i > I$. This is because any worker employed in an expert occupation $\phi > I$ could instead move to an inexpert occupation if it offered a higher wage. In equilibrium, therefore, the wage in any occupation cannot be lower than the generic wage. More generally, any occupation $\phi' \leq \phi$ constitutes an outside option for a worker choosing occupation ϕ . This implies that equilibrium wages must be weakly increasing in the occupation index ϕ . This result is formalized in the following lemma which is proved in the Appendix:

Lemma 1. *In equilibrium, for any $\phi, \phi' \in (0, 1)$ such that $\phi > \phi'$, we have:*

$$w(\phi) \geq w(\phi').$$

Moreover, for any $\phi, \phi' \in (0, I]$, we have:

$$w(\phi) = w(\phi').$$

We additionally make the following assumption on the productivity of capital:

Assumption 6. Productive automation. *Let $\rho := \frac{\lambda-1}{\lambda}$ and $\bar{I} < 1$. Define*

$$\underline{\eta} := \frac{\bar{L}}{\bar{K}} \frac{\bar{I}}{1 - \bar{I}} \exp \left\{ \frac{\rho^{-1} - \bar{I}}{1 - \bar{I}} \right\}.$$

For all subsequent results, we assume that $\eta > \underline{\eta}$ and $I \leq \bar{I}$.

Under this assumption, Proposition 1 below establishes the existence and quasi-uniqueness of a separating equilibrium, where separating refers to the property that the mapping from expertise types e_i to occupational choice $o(i)$ is one-to-one on the domain $(I, 1)$. Specifically, workers i with $e_i > I$ will choose the most expert occupation in which they can produce non-zero output, i.e., $o(i) = e_i$. Workers i with $e_i \leq I$ will be distributed across generic occupations such that generic wages are equal. In brief, all workers who are not qualified to perform expert work pool in generic occupations. Each worker who is qualified to perform expert work selects the most expert

occupation for which she is qualified. (Proof provided in Appendix A.1.)

Proposition 1. *There exists an equilibrium in which for all workers i with $e_i > I$:*

$$o(i) = e_i.$$

This equilibrium is unique up to reallocation of workers i with $e_i \leq I$ across occupations $\phi \leq I$ that respect Lemma 1.

The resulting equilibrium factor prices are an immediate corollary:

Corollary 1. *The equilibrium factor prices and outputs are the unique solution to the following system of equations:*

$$\frac{I\bar{L}}{Y} = \int_0^I (1 - \alpha(\phi)) w_g^{(1-\alpha(\phi))(1-\lambda)-1} (r/\eta)^{\alpha(\phi)(1-\lambda)} d\phi \quad (14)$$

$$\frac{\bar{L}}{Y} = (1 - \alpha(\phi)) w(\phi)^{(1-\alpha(\phi))(1-\lambda)-1} (r/\eta)^{\alpha(\phi)(1-\lambda)}, \quad \forall \phi > I \quad (15)$$

$$\frac{\bar{K}}{Y} = \int_0^I \frac{\alpha(\phi)}{\eta} w_g^{(1-\alpha(\phi))(1-\lambda)} (r/\eta)^{\alpha(\phi)(1-\lambda)-1} d\phi \quad (16)$$

$$+ \int_I^1 \frac{\alpha(\phi)}{\eta} w(\phi)^{(1-\alpha(\phi))(1-\lambda)} (r/\eta)^{\alpha(\phi)(1-\lambda)-1} d\phi$$

$$1 = \int_0^1 w(\phi)^{(1-\alpha(\phi))(1-\lambda)} (r/\eta)^{\alpha(\phi)(1-\lambda)} d\phi \quad (17)$$

(Proof provided in Appendix A.1.)

2.5 Results and implications

Figure 2 illustrates how advancing automation affects the wages of workers with differing levels of expertise. The x-axis of this figure corresponds to the state of automation I , and the vertical axis corresponds to the real wage and capital rental rate index. Real wages in occupations $\phi \in \{0.2, 0.4, 0.6, 0.8\}$ are depicted in graduated shades of blue. The wage in inexpert occupations, w_g , is plotted in green, and the capital-rental rate, r , is plotted in red.

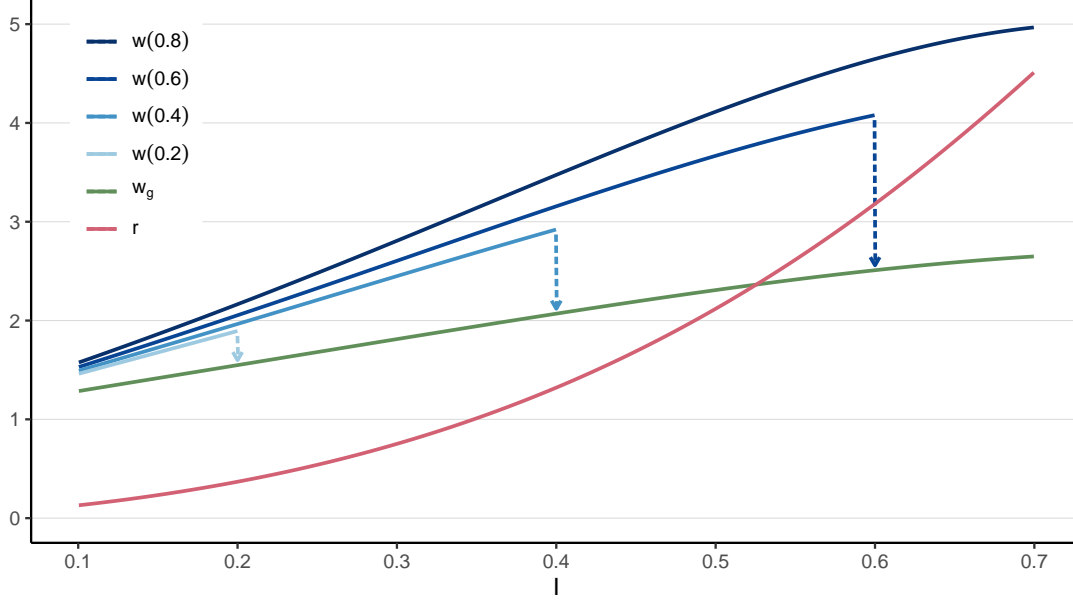
The main result depicted in this figure is that a small expansion in the set of automated tasks reduces the real wage in newly inexpert occupations but raises the wage in all other expert occupations. Propositions 2 and 3 below state this implication formally.

Proposition 2. *In general equilibrium, $w(\phi)$ has a jump discontinuity at $\phi = I$. Specifically,*

$$w(I) = w_g < \lim_{\phi \rightarrow I^+} w(\phi).$$

Proposition 3. Let ϕ be an arbitrary occupation and let $w_\phi(I)$ denote the equilibrium wage $w(\phi)$ in that occupation as function of the state of automation I . $w_\phi(I)$ is increasing on $I \in (0, \bar{I}]$ with the exception of a discontinuous drop at $I = \phi$.

Figure 2: Real Wages by Expertise Level, and Capital Rental Rate r , in General Equilibrium as a Function of the State of Automation I



Note. Parameter values: $\bar{L} = 1$, $\bar{K} = 1$, $\lambda = 4$, $\theta = \frac{3}{2}$, $\eta = 15$.

Figure 2 also shows that wages w_g in inexperienced occupations increase as automation ascends the expertise hierarchy, reflecting the fact that all occupations are q-complements in the production of the final good (equation 10). Also visible is that the capital rental rate rises as automation expands the task domain performed by a fixed quantity of capital.

The labor supply dynamics accompanying these wages changes are illustrated in Figure 3, which plots the allocation of labor to occupations at selected values of ϕ as a function of I . A small expansion in the set of automated tasks raises employment in newly inexperienced occupations. Employment in remaining expert occupations stays constant in accordance with Proposition 1, and thus declines relative to employment in newly inexperienced occupations. This is formalized in the following corollaries.

Corollary 2. In general equilibrium, $L(\phi)$ has a jump discontinuity at $\phi = I$. Specifically,

$$L(I) > \bar{L} = \lim_{\phi \rightarrow I^+} L(\phi).$$

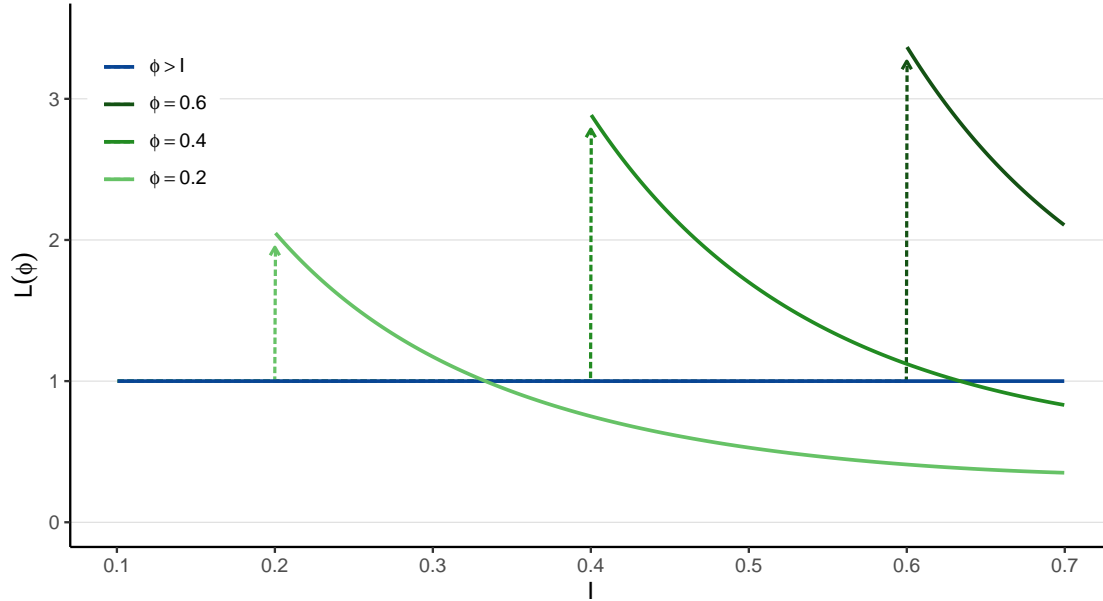
Corollary 3. Let ϕ be an arbitrary occupation and let $L_\phi(I)$ denote the equilibrium quantity of labor $L(\phi)$ employed in that occupation as function of the state of automation I . $L_\phi(I)$ is constant

on $I \in (0, \phi]$ and decreasing on $(\phi, \bar{I}]$. There is a discontinuous jump at $I = \phi$, i.e.

$$L_\phi(\phi) > \bar{L} = \lim_{I \rightarrow \phi^-} L_\phi(I).$$

Falling occupational expertise requirements therefore operate like outwards shifts in the labor supply curve: as expertise barriers to an occupation fall, its employment rises and its wage falls. Further automation beyond this crossover point, however, gradually draws labor out of ϕ' and into higher-ranked but also inexperienced occupations, $\phi'' : \phi' < \phi'' \leq I$.⁸

Figure 3: General Equilibrium Allocation of Labor to Selected Occupations as a Function of the State of Automation I .



Note. Parameter values: $\bar{L} = 1$, $\bar{K} = 1$, $\lambda = 4$, $\theta = \frac{3}{2}$, $\eta = 15$.

Testable implications

Our conceptual model is illustrative but not directly estimable. The empirical sections that follow instead evaluate the model's first-order implications that follow from its three foundational assumptions on expertise, inseparability, and automation. In mapping these implications to data, we equate rising I in the model with changes in the expertise requirements of occupations, which we measure empirically. When inexperienced tasks are removed from an occupation, we equate this to occupation becoming 'more expert.' When expert tasks are removed from an occupation, we equate this with the occupation becoming less expert ('more inexperienced'), as defined above. Our model does not consider the addition of new occupational tasks, but this is an important feature of the data (Lin, 2011; Acemoglu and Restrepo, 2019; Autor et al., 2024). We treat task addition sym-

⁸Because capital intensity $\alpha(\phi)$ is increasing in ϕ , higher-ranked (higher ϕ) inexperienced occupations will attract a larger set of workers than lower-ranked inexperienced occupations.

metrically to task removal: adding expert tasks to an occupation makes it ‘more expert’; adding inexpert tasks to an occupation makes it ‘more inexpert’. Finally, our model does not directly consider how changes in the quantity of tasks, rather than the expertise of tasks, performed by an occupation affect labor demand. But changes in expertise demands occur through changes in task quantities—specifically, through the expertise level of tasks removed and added. Our empirical analysis thus jointly considers the effects of changes in task quantities and task expertise on wages and employment.⁹ We test the following implications:

1. Occupations requiring greater expertise pay higher wages. While this implication is unsurprising, it is a necessary condition for the relevance of our framework. We test it in Section 3 and find robust evidence that occupational expertise plays a substantial role in wage determination, alongside education and broad occupational categories.
2. The model predicts that a rise in the average expertise level of an occupation’s task bundle will yield an increase in wages and the opposite will occur if the bundle’s expertise requirements fall.¹⁰ We test these implications in Section 4, and we further corroborate the symmetry of this result: removing tasks raises wages if the tasks removed are inexpert and lowers them if the tasks removed are expert; adding tasks raises wages if the tasks added are expert and lowers them if the tasks added are inexpert. These implications are opposite to the case for the canonical task model, where task addition always raises labor demand and where task removal always lowers it. We empirically test the implications of both the expertise and task models.
3. The model makes the counterintuitive prediction that reductions in occupational expertise demands raise occupational employment, while increases in occupational expertise demand fail to raise employment (and lower it relative to employment in newly-inexpert occupations). We test these implications in Section 5.
4. The final empirical section of the paper (Section 6) causally tests these implications by assessing whether changes in expertise demands caused by the removal of routine tasks—which lowers expertise demands in some occupations and raises them in others—moves occupational wages and employment in a manner consistent with the second and third implications above.

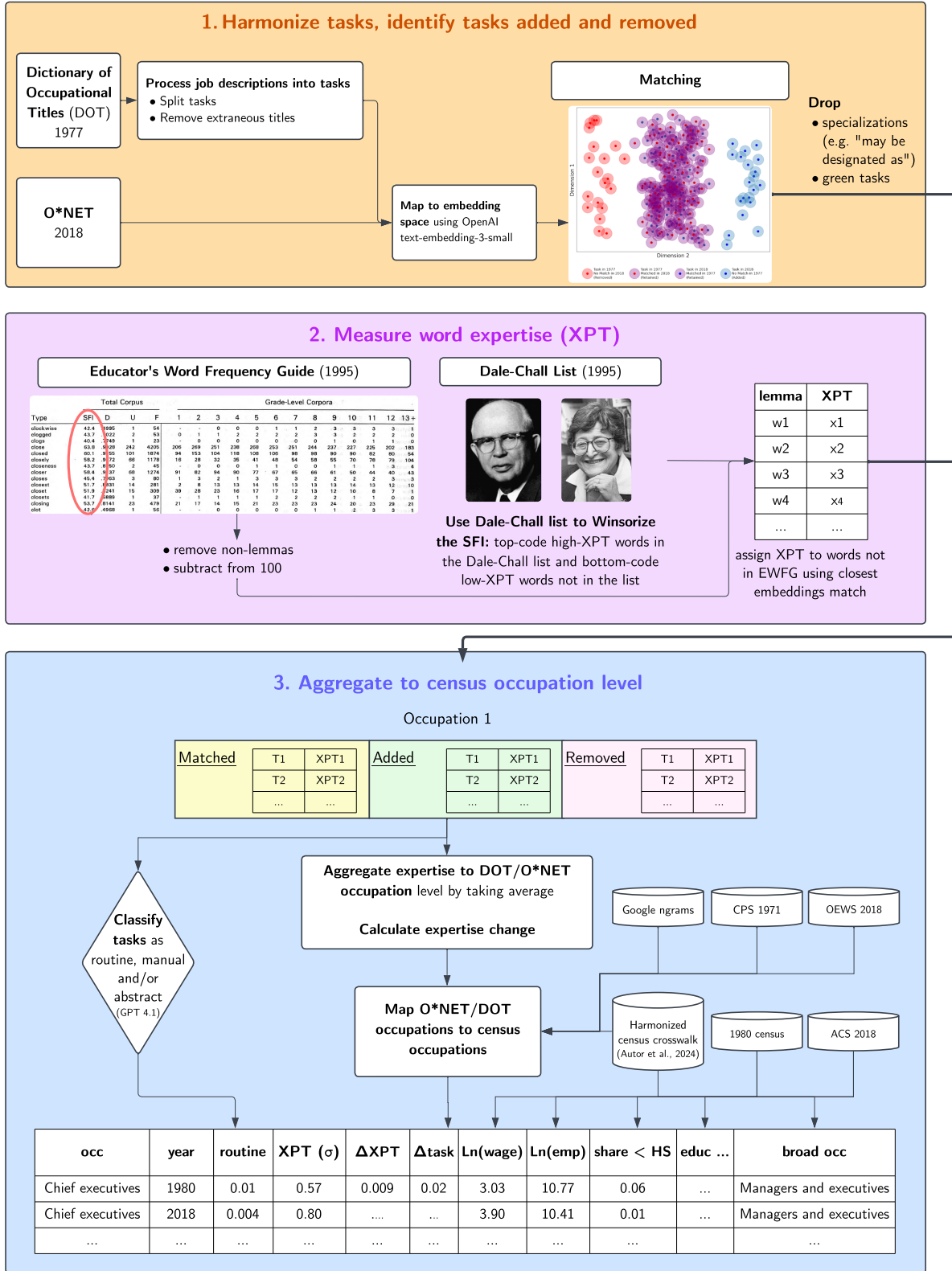
3 Measuring levels and changes in occupational expertise

This section describes our data and measurement, as summarized by the schematic in Figure 4.

⁹For wage and employment implications of task addition and removal, we draw on Acemoglu and Restrepo (2018a); Acemoglu et al. (2024).

¹⁰We are implicitly mapping the maximum expertise required in an occupation, which is the relevant object in the model, to the average expertise required in an occupation, which is the relevant object in the data.

Figure 4: Overview of Data Sources and Data Construction



3.1 A content-agnostic measure of occupational expertise

Our task expertise measure is rooted in the Efficient Coding Hypothesis (ECH), which originated in sensory neuroscience (Barlow, 1961) but is now widely applied across information theory, cognitive science, auditory science, and machine learning. The ECH explains why expert words emerge, when they are used, and how they can be statistically identified without specific knowledge of their semantic content.

At its foundation, the ECH observes that natural language speakers face a tradeoff when choosing words to convey ideas between brevity (minimizing bandwidth utilization) and clarity (minimizing miscommunication risk). To conserve bandwidth, a speaker can for example use a specialized (‘expert’) word, such as elasticity, to convey the relationship between two variables. This usage is efficient if the speaker is confident that the listener knows the term. If not, the information may not be delivered. Alternatively, the speaker can employ commonplace terminology, e.g., “the percentage change in one variable caused by the percentage change in another.” This phrase consumes more bandwidth than elasticity, but it reduces the risk of misunderstanding because it conveys the substantive content to the listener, independent of her knowledge of the word elasticity.¹¹ The ECH predicts, for example, that if two economists meet for the first time at a professional conference, they will immediately employ expert terminology. Conversely, if two economists meet on an airplane, they will initially employ commonplace terminology—until they discover their shared profession. Both instances reflect efficient coding.

In distinguishing between commonplace and expert words, we underscore that the concepts encoded in commonplace words (e.g., profit, inflation) are neither trivial nor imprecise; they are commonplace only because they are frequently encountered and discussed. Similarly, what distinguishes expert words (e.g., arbitrage, elasticity) from commonplace words is not their substantive complexity—elasticity is arguably a less complex concept than inflation—but the frequency with which laypeople encounter and discuss them.

The ECH provides an intuitive explanation for why domain experts develop and use specialized language (AKA jargon). Social groups (e.g. professions, peer groups) that regularly encounter concepts that are commonplace within their domain but uncommon outside their domain will communicate efficiently by developing specialized words (such as arbitrage) that convey domain-specific concepts (Cremer et al., 2007). Non-domain experts will typically be unfamiliar with these words.¹² This social learning process explains why, for example, phrases like Large Language Model

¹¹More familiar to economists, Zipf’s Law observes that, in natural languages, word frequency follows a power law, with the frequency of a words usage proportional to the inverse of its rank. Zipf’s Law can be interpreted as an empirical manifestation of the ECH: reusing a small number of words with high frequency conveys the most information with the least effort (Zipf, 1949).

¹²If generating and mastering new concepts and associated vocabulary were costless, the ECH would predict that every known concept would have its own precise word and that every speaker would know that word. But the process is frictional. New words emerge organically when a community collectively and repeatedly encounters a previously unfamiliar concept. These words are known initially only to those in the shared domain and become commonplace only if many others outside the domain begin to encounter and discuss the concept.

spread from the domain of Artificial Intelligence labs to dinner table conversations in the course of two years, and gained a widely understood acronym, LLM, along the way.

In our empirical setting, the ECH motivates a simple statistical, content-agnostic approach for identifying expert words. Expert words are: (1) relatively infrequently encountered in common vocabulary; and (2) have relatively low entropy, meaning that their domain of occurrence is relatively predictable when they are encountered. Elasticity is, for example, a low entropy word because, when encountered, it is easy to predict its domain of usage (economics). Conversely, despite being infrequently used, the word pernicious has high entropy because its domain of (occasional) usage is diverse, including literature, journalism, law, philosophy, medicine, etc.

We apply this logic to analyze the expertise content of job tasks enumerated in the 1977 Dictionary of Occupational Titles (U.S. Department of Labor, Employment and Training Administration, 1977) and the 2018 O*NET release 23.0 (U.S. Department of Labor, Employment and Training Administration, 2018). We identify task descriptions signifying expertise as those that have a low Standard Frequency Index (SFI) score, where the SFI is an index commonly used in corpus analyses that combines word frequency and word entropy to measure how ‘predictable’ a word is. The SFI is enumerated for 140,000 unique English language words culled from 60,000 text samples (Zeno et al., 1995). It is defined as $10 \times (\log_{10}(U) + 4)$, where U is frequency weighted by entropy and entropy is defined as the level of dispersion across content areas.¹³ As a logarithmic scale, arithmetic differences in SFI correspond to geometric differences in word frequency. For instance, the word ‘luminance’ (SFI 30.5), with an approximate frequency of 0.1 per million words, is almost 1000 times less common than the word ‘color’ (SFI 61.0). The Efficient Coding Hypothesis implies that words with high frequency and high entropy are non-specialized, while those with low frequency and low entropy are typically used by experts.

A shortcoming of the SFI is that it will tend to underestimate expertise in cases where: job tasks are under-specified; where the task descriptor fails to use existing specialized terminology; and where specialized tasks have not condensed to single terms but instead emerge through the combination of common words (e.g. ‘analyze’, ‘test’, ‘develop’, ‘properties’, ‘materials’), as often occurs in STEM occupation tasks. For instance, the task, “Devises procedures for physical testing of materials,” is performed by physicists but has an SFI of 55.0, which is low relative to the task average of 61.6. Additionally, the SFI measure attributes high expertise level to words that are archaic even if inexpert, e.g., ‘workpiece’ and ‘mop’ – SFI 25.9 and 44.0 respectively. To limit this form of mis-measurement (and recognizing that the Efficient Coding Hypothesis is not deterministic), we discipline the SFI using the Dale-Chall readability list—developed by Edgar Dale and Jeanne S.

¹³The Educator’s Word Frequency Guide (EWFG) draws from 6,333 sources, ranging from Grade 4-level to college-level and covering 9 broad subject areas. Some of the sources were submitted by states and school districts for readability analysis, some were acquired based on surveys of textbook usage, and some were obtained from recommended reading lists published by professional or educational institutions. The sample is broadly representative of materials encountered during a standard American education during the 1980s. For example, all of the prose titles used by at least 30% of schools in a 1989 survey by Applebee (1993) are in the EWFG. The additional 4 in the EFI formula ensures that the value is positive.

Chall (Dale and Chall, 1948) and updated in 1995 (Chall and Dale, 1995). This list comprises 3,000 words that were found in 1995 to be familiar to 4th graders. Cross-tabulating the SFI against the Dale-Chall index, we identify the most-expert 10% of SFI words that were known by 4th graders and Winsorize them by assigning each the least expert SFI score within the set. Similarly, we identify the least expert 10% of SFI words that are not known by 4th graders and Winsorize them by assigning each the most-expert SFI within the set. We exclude words not in the *EWFG* from our calculations (approximately 1% of the sample by frequency).¹⁴ For clarity, we also subtract the SFI from 100 so that it is increasing in expertise.

To calculate the expertise level of a task, we take the average SFI of each term in the task description after dropping stop words and lemmatizing. To calculate occupational expertise, XPT , we take the mean expertise of all tasks associated with an occupational title in the DOT or O*Net.¹⁵ We then aggregate scores from the occupational title level to the Census occupation level covering all of U.S. employment, compiled by Autor et al. (2024). Since there are considerably more occupational titles than there are harmonized occupations, we compute XPT_j in each of 303 harmonized occupations j as an employment-weighted average of occupational titles.¹⁶ We standardize XPT_j to have an employment-weighted mean of zero in 1980 and a cross-occupation standard deviation of one. We apply the same standardization to tasks, so a task XPT score of 1σ implies a level of expertise one standard deviation above the occupation average. Also drawn from Autor et al. (2024) are occupational employment, hourly earnings, and demographic composition, calculated from the 1980 U.S. Census and 2018 American Community Survey. We restrict our sample to harmonized occupations with matching titles in both DOT 1977 and O*Net 2018 and exclude three occupations (Physical scientists, n.e.c., Physicians’ assistants and Teacher’s aides) that don’t meet this criterion. These occupations comprise less than 0.1% and 1% of employment hours in 1980 and 2018, respectively.

In applying the SFI expertise measure to DOT and O*NET job task descriptions, we implicitly assume that the Bureau of Labor Statistics applies a form of efficient coding in crafting these descriptions. Because the intended users of the DOT and, even more so, the O*NET, are job-seekers, guidance counselors, and employers, the job task descriptions provided largely eschew professional

¹⁴As a robustness exercise, we approximate SFI values based on their closest match in embeddings space and manually verify each match. In cases where a suitable single-word substitute is available, we use the one-word option. In cases where no single word is fitting (e.g., new acronyms), we take the average SFI of relevant combinations of words. For instance, EKG is not in the *EWFG*, so we took the average SFI of ‘electric’, ‘cardio’ and ‘sonogram’. Our results are unchanged in this alternative, more speculative specification.

¹⁵We exclude tasks that describe occupational subspecialization in the 1971 DOT that start with the phrase “May be designated as ...” These sentences seldom contain information related to the task content of the occupation. We also exclude so-called ‘green tasks’ and ‘green emerging occupations’ as identified by O*Net in 2018. These niche tasks appear to reflect policy priorities rather than occupational content at the time of their inclusion.

¹⁶For 1977 DOT data, we use the 1971 Current Population Survey (CPS), which provides employment data for 3810 occupational titles/DOT codes. We drop occupational titles without a match in the CPS from our analysis. For 2018 O*Net data, we use 2018 Occupational Employment and Wage Statistics (OEWS), which provides employment data at the 6-digit SOC code level. Since task data are available at the 8-digit SOC level, there are 207 occupational titles retained in our sample where multiple O*Net occupations match to the same OEWS occupation. Rather than applying equal weighting, we use the frequency of O*Net job titles on Google Ngram in 2018 to proportionally distribute employment weights.

jargon—but not entirely.¹⁷ In numerous instances, BLS uses expert (though never abstruse) terminology to describe job tasks, e.g., “Operate diagnostic imaging equipment” (O*NET 29-2035.00: Magnetic Resonance Imaging Technologists); “Thread wire or cable through ducts or conduits” (O*NET 47-2111.00: Electricians); or “Forecast economic, political, or social trends” (O*NET 19-3011.00: Economists). Our maintained hypothesis is that BLS deploys expert terminology when it would require substantially more description (consuming more reader bandwidth) to convey the relevant concept absent that terminology (e.g., the word conduit). If, as we hypothesize, job task descriptions contain expert terms only when they are largely unavoidable, these task descriptions will implicitly encode expertise.¹⁸

To illustrate the operation of the expertise measure, Table 1 reports occupational titles, estimated XPT_j , and mean log real hourly wage at the 25th and 75th percentiles of the employment-weighted expertise distribution, both overall and within each of 12 broad categories encompassing the full set of occupations, using the mean value for each occupation across 1980 and 2018. The first row reports that the occupations at the 25th and 75th percentiles of the overall expertise distribution are, respectively, Proofreaders and Electricians, with corresponding expertise levels of -0.41σ and 0.91σ , and mean log hourly wages of 2.76 and 3.07. The subsequent rows report the 25th and 75th percentile occupations within each broad category. Averaging across these 12 groups, the mean inter-quartile expertise gap is 1.13σ and the mean inter-quartile wage gap is 21.6 log points. Evident from the table are both strengths and limitations of the expertise measure: in 9 of 12 categories, the more expert occupation has a higher hourly wage, with an average gap of +31.6 log points. In 3 of 12 categories, the more expert occupation has a lower hourly wage, with an average gap of -8.3 log points.¹⁹

¹⁷The Bureau of Labor Statistics’ [website](#) reports that “O*NET information is used by millions of individuals every year, including those taking advantage of O*NET OnLine, My Next Move, and other publicly and privately developed applications. The data have proven vital in helping people find the training and jobs they need, and employers the skilled workers necessary to be competitive in the marketplace.”

¹⁸As an alternative data source, we explored the [Google Ngram Viewer](#), which provides word frequencies calculated from the texts of millions of English-language books published between 1800 and the present. We found that this corpus substantially over-represents words used by college-educated adults, likely because they buy a disproportionate share of all books. By contrast, the *EWFG* text corpus is a more balanced sample of reading materials used in each grade level from one through college.

¹⁹One of these three exceptions is the contrast between Miners ($XPT = -0.97\sigma$, $\ln \bar{w}=3.06$) and Farmers: owners and tenants ($XPT = -0.31\sigma$, $\ln \bar{w} = 2.98$). In the *Wealth of Nations* (Book X, Part I), Adam Smith (1776) writes “[T]he wages of labour vary with the ease or hardship, the cleanliness or dirtiness, the honourableness or dishonourableness of the employment. A... blacksmith... seldom earns so much... as a [coal miner]... His work is not quite so dirty, is less dangerous, and is carried on in daylight, and above ground...” (Smith, 2000).

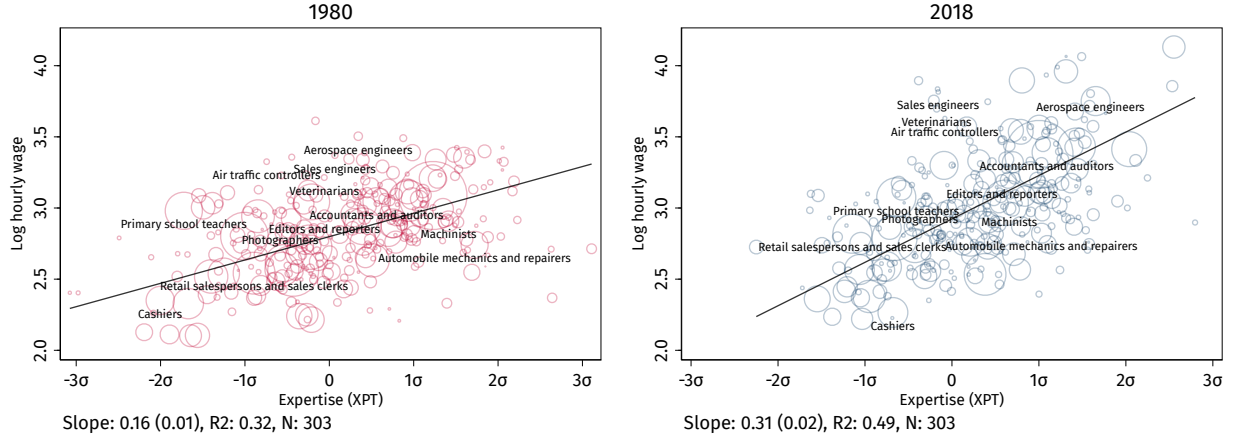
Table 1: Expertise and Earnings by Major Occupational Category: Averaging 1980 and 2018 Values

Occupation group	25 th percentile			75 th percentile		
	Title	XPT (σ)	ln(Wage)	Title	XPT (σ)	ln(Wage)
All occupations	Proofreaders	−0.41	2.76	Electricians	0.91	3.07
Professionals	Social workers	0.09	2.92	Computer scientists	1.33	3.35
Technicians, fire, police	Programmers of machine tools	0.17	2.99	Chemical technicians	1.08	3.08
Managers and executives	Real estate managers	0.81	2.99	Financial managers	1.14	3.39
Clerical and administrative	Bank tellers	−0.66	2.46	Weighers and measurers	0.49	2.78
Sales minus financial/advertising	Cashiers	−1.34	2.31	Sales demonstrators	−0.19	2.66
Construction and mechanics	Carpenters	−0.01	2.84	Electricians	0.91	3.07
Production and operative	Hand molders/shapers	−0.44	2.74	Electrical equipment assemblers	0.61	2.65
Transportation	Vehicle washers	−0.48	2.41	Supervisors of vehicle transport	0.24	2.96
Farm and mining	Miners	−0.97	3.06	Farmers (owners and tenants)	−0.31	2.98
Services: Cleaning/protective	Janitors	−1.23	2.54	Landscaping supervisors	0.45	2.88
Services: Health	Health and nursing aides	−0.65	2.43	Dental assistants	2.11	2.56
Services: Personal	Baggage porters	−1.13	2.58	Food preparation supervisors	0.10	2.50

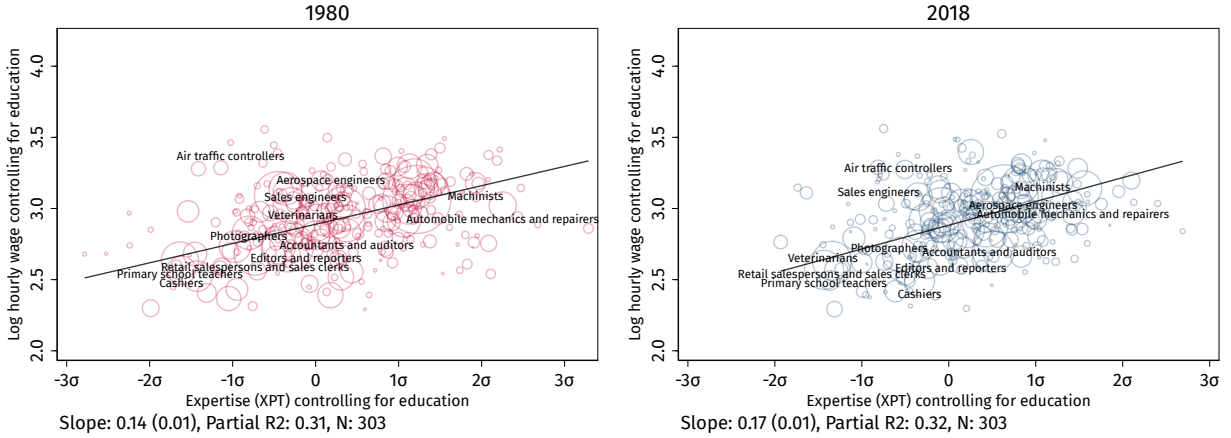
Notes: This table uses the average values of expertise and ln wages over 1980 and 2018. There are only 2 occupations in the Services: Health group.

Figure 5: Expertise and Mean Log Wages by Occupation in 1980 and 2018: Binscatters

A. Bivariate wage-expertise regressions



B. Conditioning on education (5 categories, one omitted)



Notes: This figure presents scatter plots of the relationship between occupations' wages and expertise levels in 1980 and 2018. Panel A corresponds to the regression specification in column (1) of Table 2, and panel B corresponds to column (3) of Table 2. Each point corresponds to the expertise XTP level (x-axis) and log hourly wage (y-axis) of one consistently defined three-digit Census occupation with its employment share of the year as weights ($N=303$).

A strong testable implication of our framework is that occupations that require greater expertise will pay higher wages. We test that prediction in Table 2 by fitting the following OLS model:

$$\ln w_{jt} = \alpha + \beta_1 \text{XPT}_{jt} + \beta_2 \text{Educ}_{jt} + \gamma_{J(j)} + \epsilon_{jt}, \quad (18)$$

where the dependent variable is the mean log hourly wage in occupation j in 1980 or 2018, the primary explanatory variable is occupational expertise, XPT_{jt} , and additional controls include measures of occupational educational attainment and indicator variables for the broad occupation categories used in Table 1. Models are weighted by occupational employment shares.

The upper and lower panels of Table 2 report estimates of equation 18 for year 1980 and 2018.

As shown in the upper two panels of Figure 5, occupational expertise is a powerful predictor of occupational wages. The point estimates of 0.164 (se = 0.014) and 0.305 (se = 0.018) indicate that 1 σ greater expertise is associated with 16 and 31 log points higher wages in 1980 and 2018, respectively.²⁰ The explanatory power of expertise is high, with bivariate R-squared values of 0.32 in 1980 and 0.49 in 2018, respectively (much of which is retained even after controlling for education).

Table 2: The Relationship between Occupation Expertise and Mean Log Hourly Wages in 1980 and 2018: Cross-Sectional Regressions

	(1)	(2)	(3)	(4)	(5)	(6)
A. 1980						
Expertise	0.164*** (0.014)		0.137*** (0.011)	0.087*** (0.013)	0.135*** (0.012)	0.069*** (0.013)
Share of College+		0.737*** (0.061)	0.615*** (0.051)	0.612*** (0.087)		
Expertise Partial R-squared			0.322	0.141	0.310	0.093
Education Partial R-squared			0.322	0.147	0.548	0.459
Adjusted R-squared	0.323	0.323	0.539	0.661	0.548	0.698
B. 2018						
Expertise	0.305*** (0.018)		0.171*** (0.014)	0.135*** (0.013)	0.167*** (0.014)	0.123*** (0.013)
Share of College+		1.231*** (0.052)	0.928*** (0.050)	1.053*** (0.072)		
Occupation Group FE				×		×
Full Education Controls					×	×
Expertise Partial R-squared			0.324	0.269	0.325	0.234
Education Partial R-squared			0.536	0.424	0.524	0.412
Adjusted R-squared	0.486	0.647	0.761	0.851	0.785	0.861
Observations	303	303	303	303	303	303

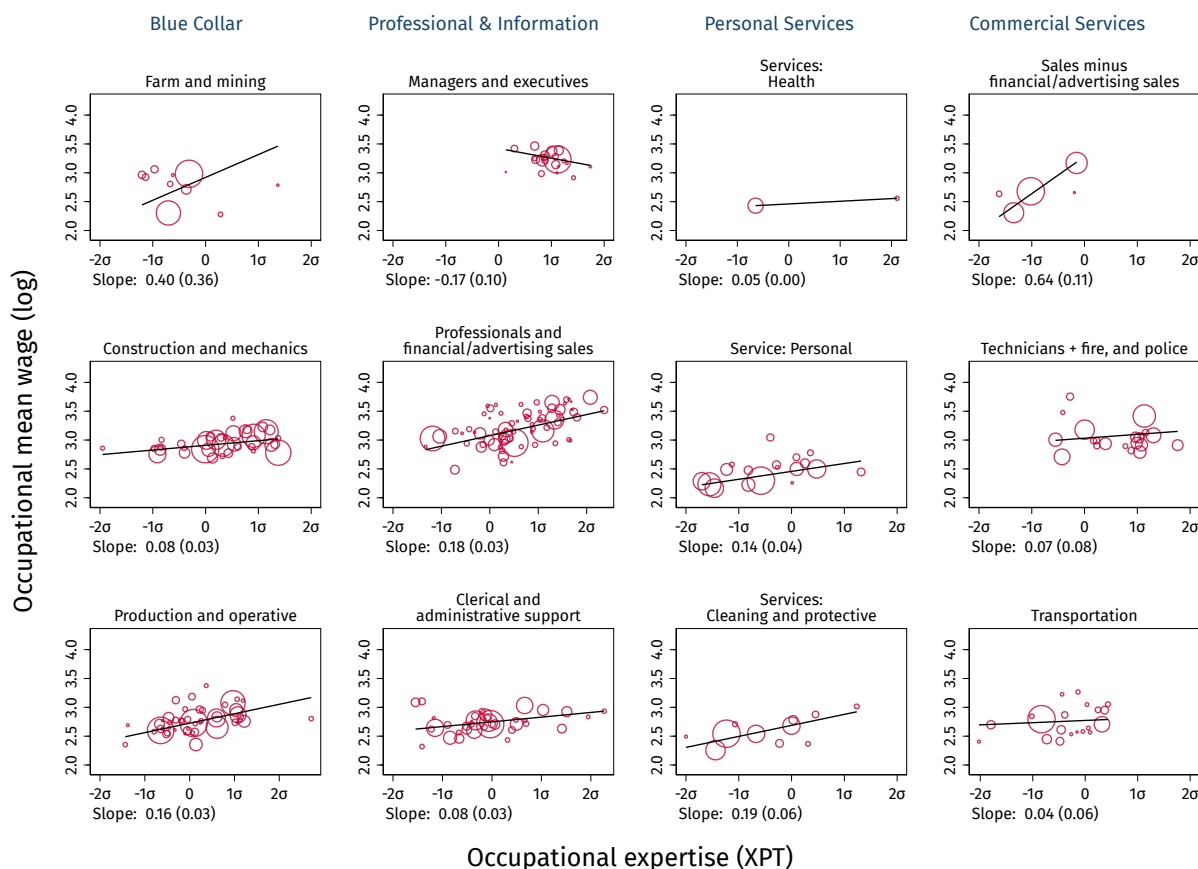
Notes: Standard errors in parentheses. All regressions are weighted by employment hours in their respective years. Column (1) regresses expertise alone on hourly wages in log points. Column (2) regresses the combined share of workers in that occupation with college and graduate school degrees on hourly wages in log points. Column (3) runs a regression of both expertise and college plus share on hourly wages in log points. Column (4) is the same regression as column (3) but also controlling for 12 occupational group dummies. Column (5) parametrizes education through controlling for the shares of workers at five different educational attainment levels: less than high school, only high school, some college, 4-year college degree and graduate school degrees. Column (6) runs the same regression as (5) but also controlling for 12 occupational group dummies.

Plausibly, XPT could proxy for conventional measures of the human capital of an occupation's workers. The lower two panels of Figure 5 demonstrate that the expertise-wage relationship is highly robust to inclusion of detailed education controls. The detailed estimates in panel A of Table 2 test robustness further by controlling, variously, for the share of an occupation's workers who have a college or post-college degree, the share of workers in each of four educational categories (less than high school, some college or two-year degree, four-year degree, post-baccalaureate degree,

²⁰The near-doubling of the expertise premium between 1980 and 2018 (compare panels A and B of Table 2) parallels the steep rise in the return to education and cognitive skills during this period (Katz and Murphy, 1992; Murnane et al., 1995; Katz and Autor, 1999; Autor et al., 2008; Hoffmann et al., 2020)

with high school graduate omitted), eleven occupational dummies, and all combinations of these variables. The inclusion of these covariates reduces the expertise slope, as expected, but in all cases, XPT has robust predictive power for earnings, with a t-ratio never below 5 and a partial R-squared value of 0.09 or higher.

Figure 6: Occupational Wages and Occupational Expertise: Plots by Major Occupation Group, Averaging over 1980 and 2018 Values



Notes: This figure presents scatter plots of the relationship between occupations' wages and expertise levels for 12 major occupation groups, pooling 1980 and 2018 data. Each point corresponds to the expertise XTP level (x-axis) and log hourly wage (y-axis) of one consistently defined three-digit Census occupation with its average employment shares over 1980 and 2018 as weights. Plotted lines correspond to the weighted fitted values.

The Table 2 estimates that contain major occupation dummies suggest that the predictive relationship between expertise and wages stems from within as well as across-category contrasts among detailed occupations (e.g., Parking lot attendants vs. Vehicle transportation supervisors within Transportation, as well as Parking lot attendants vs. Licensed practical nurses in Health). Figure 6 confirms this inference by reporting the expertise-wage gradient within each of the 12 major occupation groups, here pooling data for 1980 and 2018. The wage-expertise gradient is positive

in 11 of 12 occupational categories and significantly positive in 8 of 12 categories.²¹ The wage-expertise slope is puzzlingly negative and borderline significant for the occupational category of Managers and executives. The proximate explanation is that executive occupations are characterized with broad, vague task descriptions that generate low XPT values (e.g., “prepare plans,” “improve efficiency”).²² We do not attempt to correct for this deficiency, but we suspect it is less consequential for our within-occupation, longitudinal expertise change measure, which implicitly takes out occupational fixed effects.

3.2 Measuring occupational task removal and addition

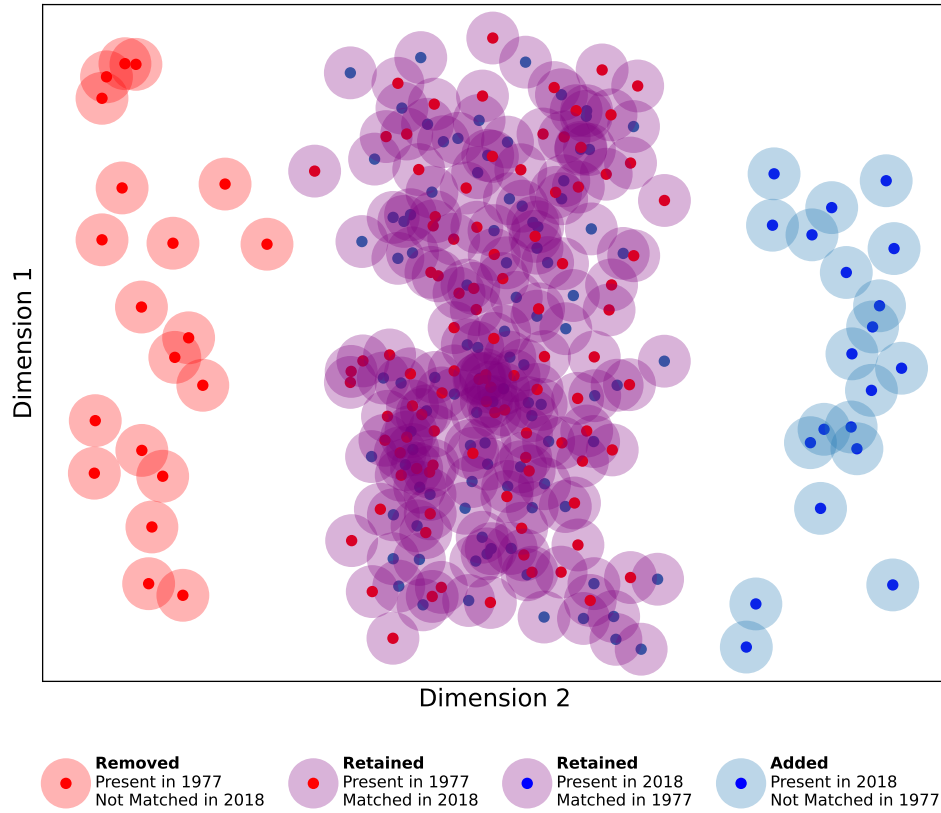
To assess the correlation and, ultimately, the causal relationship between changing occupational expertise levels, wages, and employment, we construct a direct measure of the tasks removed from and added to occupations. The DOT and O*NET databases, produced four decades apart, almost invariably describe what appear to be the same tasks using somewhat different words. To abstract from these nominal differences, we map all the tasks from each period into a high-dimensional word embedding space, using the `OpenAI text-embedding-3-small` model with 1,536 dimensions. Text embeddings enable us to match tasks on their semantic content rather than particularities of wording. To form these matches, we calculate the Euclidean distance in embedding space between all possible 1977 vs. 2018 task pairs and apply a matching caliper of 0.95, which we derive by manually verifying 600 proposed matches. The resulting match considers two tasks (one from 1977, one from 2018) to be retained for an occupation over time if they sit within the same high-dimensional hypersphere.

As illustrated in Figure 7, our matching technique partitions tasks into three groups. *Retained* tasks are those that are present in 1977 and within the threshold distance of at least one task that is present in 2018. *Removed* tasks are those that are present in 1977 but lack a sufficiently close 2018 counterpart. *Added* tasks are those that are present in 2018 but lack a sufficiently close 1977 counterpart.

²¹Because the category of Services: Health contains only two occupations, the R-squared of this regression is one by definition.

²²Examples include: “Prepare plans of action for investment, using financial analyses”; “Seek new ways to improve efficiency and increase profits” and “Plan security for special and high-risk events.”

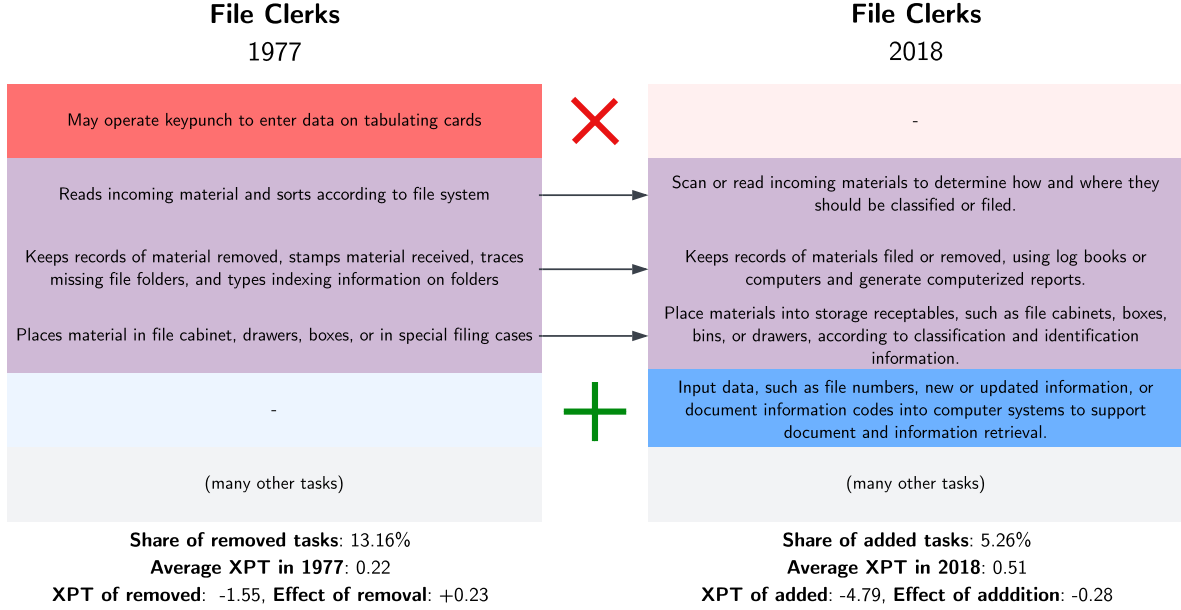
Figure 7: Identifying Retained, Removed, and Added Tasks between 1977 and 2018: Schematic Representation



Notes: This figure is a 2-dimensional stylized representation of the high-dimensional embedding space utilized to identify tasks Removed, Retained, and Added between 1977 and 2018. Each point represents a task, surrounded by a larger circular shaded area representing a hyper-sphere of radius .95. If the hypersphere around a task from 1977/2018 contains a task from 2018/1977, the task is considered retained. If not, the task is considered removed/added.

Figure 8 provides a concrete example by comparing five sample tasks in the File Clerk occupation in 1977 vs. 2018. Three of five 1977 tasks are designated as **retained** because semantically close matches are found in 2018, though none use identical wording across periods. One 1977 task, “May operate keypunch to enter data on tabulating cards,” is designated as **removed** because we find no semantically nearby task in 2018. Finally, one 2018 task, “Input data... into computer systems,” is marked as **new** because we find no semantically nearby task in 1977.

Figure 8: Examples of Tasks Retained, Removed and Added between 1977 and 2018: File Clerks



Notes: This table provides examples of tasks added and removed for the file clerk occupation (census code 335). Expertise change due to removal is calculated as $\Delta XPT_j^{sub} \equiv (\text{TASK}_{j,1977}^{sub} / \text{TASK}_{j,1977}) (XPT_{j,1977} - XPT_{j,1977}^{sub})$, and expertise change due to addition as $\Delta XPT_j^{add} \equiv (\text{TASK}_{j,2018}^{add} / \text{TASK}_{j,2018}) (XPT_{j,2018}^{add} - XPT_{j,2018})$. These are equivalent to the definitions in equation (19).

We use this classification of retained, added, and subtracted tasks to calculate the net change in expertise in each occupation due to task removal and task addition between 1977 and 2018 as:

$$\begin{aligned}
 \Delta XPT_j^{sub} &\equiv XPT_{j,1977}^{ret} - XPT_{j,1977} \\
 \Delta XPT_j^{add} &\equiv XPT_{j,2018} - XPT_{j,2018}^{ret} \\
 \Delta XPT_j^{net} &\equiv \Delta XPT_j^{sub} + \Delta XPT_j^{add}.
 \end{aligned} \tag{19}$$

The first term defined above, ΔXPT_j^{sub} , is occupational expertise change due to task removal, equal to the average expertise of tasks in occupation j that are present in 1977 and retained (super-scripted by *ret*) to 2018 minus the average expertise of all tasks present in j in 1977.²³

The second term, ΔXPT_j^{add} , is occupational expertise change due to task addition, equal to the average expertise of all tasks present in j in 2018 minus the average expertise of all tasks in 2018

²³The DOT originated in 1939 and was updated three additional times (in 1965, 1977, and partially in 1991), while retaining much of its original material, particularly from 1965 forward. The O*NET originated in 1998 and, in its now-mature form, uses no content from the DOT. Because the DOT and O*NET use different words for the same retained task, the calculated expertise of retained tasks will generally differ between 1977 and 2018 (i.e., $XPT_{j,1977}^{ret} \neq XPT_{j,2018}^{ret}$). To abstract from this artifactual source of variation, equation (19) calculates within-occupation expertise changes using only tasks removed in 1977 and tasks added in 2018, omitting any variation stemming from changes in the wording of retained tasks.

that were retained from 1977. The third term, ΔXPT_j^{net} , is the sum of these two effects. Observe that because both task removal and task addition can raise or lower occupational expertise, each of the three terms defined above may be positive, negative, or zero.

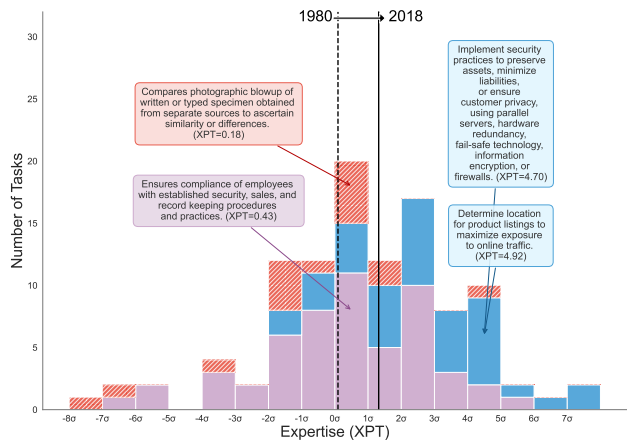
Figure 9 documents how occupational expertise changes as a result of task removal and addition. This figure plots the histogram of initial task expertise within three example occupations: Dispatchers, Management Support Occupations, and Proofreaders. Retained tasks are color-coded in purple, removed tasks in orange, and added tasks in blue. As this figure illustrates, the impact of task removal or addition on the expertise level of an occupation depends on both the expertise level and probability mass of each of the tasks added or removed relative to the occupation’s mean task expertise level in 1977. In panel A, the expertise level of Dispatchers falls due to the removal of comparatively expert tasks. In panel B, the expertise level of Management Support Occupations rises due to the removal of inexpert tasks and the addition of expert tasks. In panel C, the expertise level of Proofreaders rises due to the removal of inexpert tasks.

This figure also highlights that occupational expertise change is inextricable from task removal and addition. We therefore directly control for the loss and gain of occupational tasks (percentage changes in tasks), as task models would dictate. We calculate the net percentage change in the number of tasks in each occupation tasks due to task removal and addition as follows:

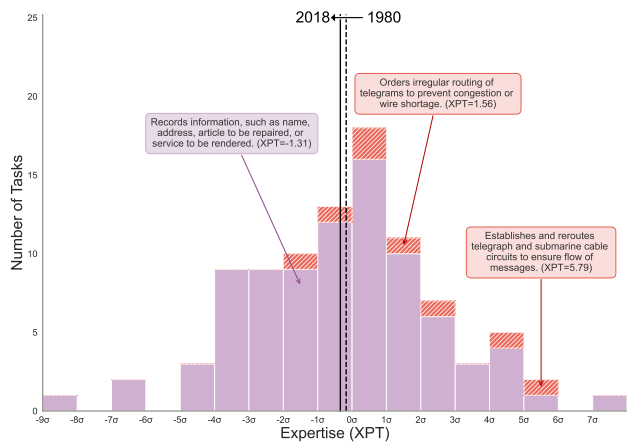
$$\begin{aligned}\Delta\text{TASK}_j^{sub} &\equiv 1 - N_{j \in ret}^{1977} / N_j^{1977} \\ \Delta\text{TASK}_j^{add} &\equiv 1 - N_{j \in ret}^{2018} / N_j^{2018} \\ \Delta\text{TASK}_j^{net} &\equiv \Delta\text{TASK}_j^{add} - \Delta\text{TASK}_j^{sub}\end{aligned}$$

To assess the external validity of the task addition measure, we harness data from Autor et al. (2024) to test whether $\Delta\text{TASK}_j^{add}$, predicts the addition of new job titles over the same time interval. As detailed in Autor et al. (2024), the new title measure is derived from an entirely distinct data source, the Census Alphabetical Index of Occupations and Industries (U.S. Census Bureau, 2018), and has no intrinsic relationship to the task addition measure constructed. Nevertheless, the new task measure proves highly predictive of the flow of new occupational titles, as shown in Appendix Figure A1. This figure presents a regression of the decadalized log count of new titles added to each occupation on $\Delta\text{TASK}_j^{add}$, which yields a coefficient of 4.49 (se = 1.36). This implies that a 1% addition to the set of tasks performed by an occupation predicts a 4.5% increase in new titles. While the magnitude of this association lacks a cardinal interpretation due to the incommensurate units of these measures, its statistical significance confirms that $\Delta\text{TASK}_j^{add}$ captures new task growth within occupations.

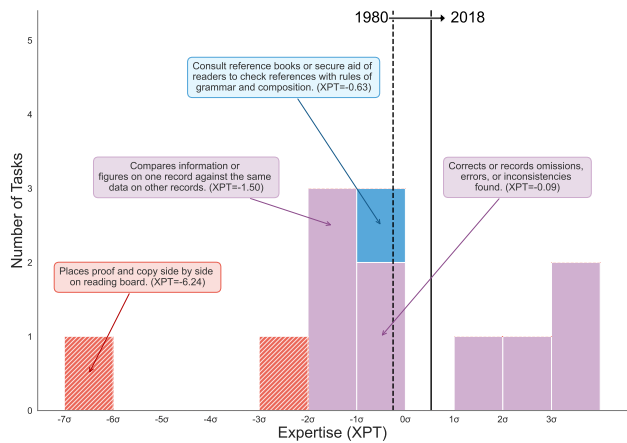
Figure 9: Examples of Expertise Change and Task Change between 1977 and 2018 in Three Occupations



A. Management support occupations: tasks added, expertise added



B. Dispatchers: tasks removed, expertise removed



C. Proofreaders: tasks removed expertise added

To provide more descriptive details on the expertise measure, Table 3 reports levels and changes (per decade) in task expertise, real log wages, employment shares, and education (college or higher attainment) by sex and major occupation between 1980 and 2018. The expertise demands of U.S. employment rose by an average of 0.82μ per decade between 1980 and 2018. (For clarity of exposition, we report $100\times$ decadal changes, where $\mu \equiv \Delta\sigma/100$ per decade, following the format of Table 3.) The increase was substantially larger among female than male workers at 1.26μ and 0.52μ respectively. Expertise requirements rose in 10 of 12 occupational categories, falling only in Farm and mining ($\mu = -0.84$) and Services: Cleaning and protective ($\mu = -1.09$), both from a low expertise base.

Table 3: Levels and Changes of Expertise, Wages, and Employment Share, 1980–2018: Overall, by Sex, and by Occupation Group

	XPT (σ)		ln(Wage)		% Employment		% College+	
	1980	$100\times\Delta^{decade}$	1980	Δ^{decade}	1980	Δ^{decade}	1980	Δ^{decade}
All workers	0.00 (0.04)	0.82 (0.17)	2.78 (0.01)	0.06 (0.01)	100.00	0.00	20.34 (1.03)	4.04 (0.41)
Men	0.18 (0.05)	0.52 (0.20)	2.92 (0.02)	0.04 (0.01)	63.78	−1.86	22.41 (1.51)	2.82 (0.58)
Women	−0.31 (0.06)	1.26 (0.30)	2.52 (0.01)	0.09 (0.01)	36.22	1.86	16.70 (1.35)	5.84 (0.59)
Professionals and financial/advertising sales	0.09 (0.09)	0.86 (0.54)	3.01 (0.02)	0.07 (0.01)	15.96	1.66	61.57 (2.35)	2.22 (0.78)
Technicians + fire, and police	0.52 (0.11)	0.19 (0.62)	2.90 (0.03)	0.09 (0.02)	4.41	0.34	22.19 (2.19)	5.05 (1.31)
Managers and executives	1.09 (0.04)	0.80 (0.38)	3.10 (0.04)	0.09 (0.01)	12.57	1.06	40.09 (2.48)	5.37 (0.81)
Clerical and administrative support	−0.35 (0.09)	3.16 (0.66)	2.63 (0.02)	0.04 (0.01)	16.21	−0.97	9.75 (0.93)	3.44 (0.37)
Sales minus financial/advertising sales	−0.92 (0.22)	0.02 (0.45)	2.64 (0.11)	0.03 (0.04)	5.83	−0.17	16.51 (3.95)	2.74 (1.59)
Construction and mechanics	0.69 (0.09)	0.23 (0.21)	2.91 (0.02)	0.01 (0.01)	9.21	−0.51	4.39 (0.37)	0.66 (0.16)
Production and operative	0.18 (0.07)	0.40 (0.20)	2.75 (0.03)	0.00 (0.01)	16.64	−2.12	4.09 (0.39)	1.18 (0.17)
Transportation	−0.63 (0.09)	0.28 (0.31)	2.74 (0.03)	0.00 (0.01)	6.86	−0.04	2.68 (0.23)	1.01 (0.19)
Farm and mining	−0.72 (0.07)	−0.84 (0.49)	2.24 (0.06)	0.08 (0.02)	2.97	−0.41	7.86 (0.40)	1.21 (0.48)
Services: Cleaning and protective	−1.08 (0.14)	−1.09 (0.52)	2.44 (0.05)	0.03 (0.02)	3.53	0.18	3.99 (0.63)	1.32 (0.45)
Services: Health	−1.30 (0.70)	1.39 (0.22)	2.33 (0.04)	0.05 (0.02)	1.50	0.35	5.28 (2.44)	1.74 (0.88)
Service: Personal	−0.84 (0.16)	0.41 (0.64)	2.22 (0.03)	0.04 (0.01)	4.32	0.63	5.37 (0.88)	1.82 (0.49)

Notes: Standard errors in parentheses. Decadalized changes are reported for expertise, log wages, groups' employment shares, and the share of workers with at least a college education. Changes of XPT are decadalized and multiplied by 100 for clarity. XPT changes report the net changes in expertise due to task removal and addition. All descriptive statistics are weighted by the demographic group's employment hours in the occupations in the corresponding year.

Appendix Table A1 reports analogous statistics by sex and major education category. Average occupational expertise, XPT, is strongly increasing in workers' education levels. The average

occupational expertise of workers by education level in 1980 was: less than high school = -0.22σ ; exactly high school = -0.07σ ; some college = 0.08σ ; four-year degree = 0.22σ ; and post-college degree = 0.28σ . Average occupational expertise of women in 1980 was substantially lower than men in each education category, with the smallest gap among those with less than a high school degree (-0.45σ) and the largest gap among those with graduate degrees (-0.82σ). In all but the highest degree category, occupational expertise of women rose faster than men and the gender wage gap contracted. Among workers with a graduate degree, however, the gender gap in both expertise and wages rose between 1980 and 2018.

4 Changing occupational expertise and occupational tasks: Wage implications

This section analyzes the relationship between task changes and occupational wage changes. Our model predicts that a rise in the average expertise level of an occupation’s task bundle will yield an increase in wages and the opposite will occur if the bundle’s expertise requirements fall. Occupational expertise changes when tasks are removed from or added to its bundle: removing expert tasks or adding inexpert tasks lowers required expertise; removing inexpert (supporting) tasks or adding expert tasks raises required expertise.²⁴ We remain agnostic for now about why occupational tasks are removed or added, but we take this question head on in the final empirical section (Section 6).

We characterize the relationship between task change and occupational wage change by fitting the following longitudinal (within-occupation) regression,

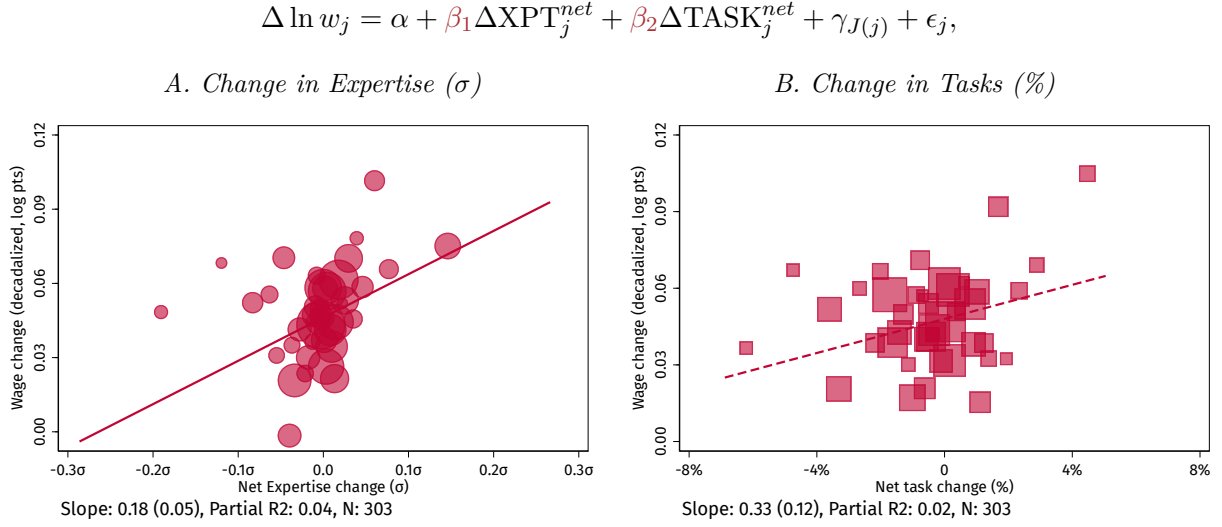
$$\Delta \ln w_j = \alpha + \beta_1 \Delta \text{XPT}_j^{\text{net}} + \beta_2 \Delta \text{TASK}_j^{\text{net}} + \gamma_{J(j)} + \epsilon_j, \quad (20)$$

where the dependent variable, $\Delta \ln w_j$ is the change in the mean log hourly wage of occupation j between 1980 and 2018. The principle explanatory variables are the net change in task expertise $\Delta \text{XPT}_j^{\text{net}}$ and task quantity $\Delta \text{TASK}_j^{\text{net}}$. The vector γ contains indicator variables corresponding to the 12 broad occupation categories above (one omitted). All first-differenced variables are scaled on a per-decade basis to account for uneven period lengths. Estimates are weighted by start-of-period occupational employment shares.

Figure 10 plots the central findings from these estimates, with detailed regression estimates enumerated in Table 4A. Changes in occupational task expertise robustly predict changes in occupational wages, as shown in the left-hand panel of Figure 10. The point estimate of 0.175 (se = 0.047) implies that a 1σ rise in the expertise level of tasks performed in an occupation predicts an 18% rise in wages. This point estimate is remarkably close to the cross-sectional relationship between expertise and log wages reported in Table 2.

²⁴As above, the terms expert and inexpert refer to the expertise of tasks removed or added relative to those initially present in the task bundle.

Figure 10: Changes in Task Expertise, Task Quantities, and Log Hourly Wages by Occupation, 1980–2018: Binscatters



Notes: This figure reports bin scatters of the employment-weighted conditional correlation between decadalized percent wage growth and net expertise change due to task change (left-hand side) and task quantity change (right-hand side). The corresponding regression specification is column (5) panel A of Table 4 using 303 consistently defined Census occupations over 1980–2018. Each point is weighted by employment share in 1980.

The right-hand panel of Figure 10 shows that changes in task quantities also robustly predict wages changes: the point estimate of 0.334 (se = 0.123) indicates that a 10% expansion in the set of tasks performed by an occupation predicts a 3.3 log point rise in wages. Both of the wage relationships reported in Figure 10 derive from a single wage equation that also accounts for 12 major occupation group fixed effects (one omitted). Conditioning on these covariates matters little for the estimates, however, as is visible in the detailed estimates in Table 4A. Both expertise change and task change individually and jointly predict occupational wage change, and this remains true whether or not occupation group main effects are included. The point estimates for task expertise change and task quantity change are each slightly larger and more precise when both are included in the same regression, indicating that these variables are negatively correlated, but only moderately so. These results confirm a key prediction of the expertise model: changes in occupational task expertise robustly predict changes in occupational wages.

We next test a further stringent and, arguably, non-obvious, prediction of the expertise model: the wage effect of task addition and removal depend on the expertise level of tasks added and subtracted, not (merely) on their quantity. Specifically, task removal lowers wages if expert tasks are removed and raises wages if inexpert tasks are removed. Conversely, task addition lowers wages if inexpert tasks are added and raises wages if expert tasks are added. We test these predictions by fitting the following occupational wage equation:

$$\Delta \ln w_j = \alpha + \beta_1 \Delta \text{XPT}_j^{\text{sub}} + \beta_2 \Delta \text{XPT}_j^{\text{add}} + \beta_3 \Delta \text{TASK}_j^{\text{sub}} + \beta_4 \Delta \text{TASK}_j^{\text{add}} + \gamma_{J(j)} + \epsilon_j. \quad (21)$$

Table 4: The Relationship between Changes in Task Expertise, Task Quantities, and Occupational Wages, 1980–2018

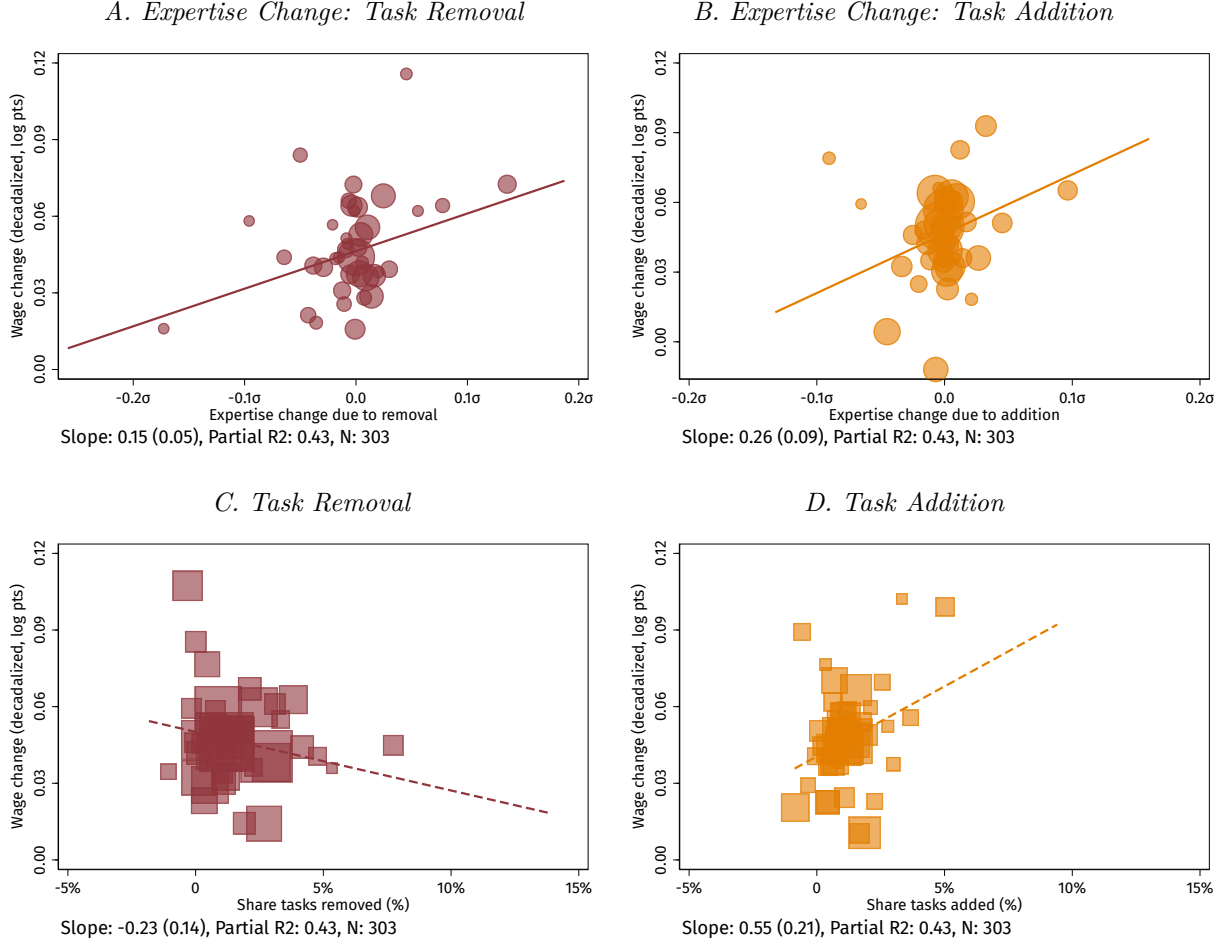
	(1)	(2)	(3)	(4)	(5)
A. Net Change					
Net Expertise Change	0.194*** (0.057)	0.161*** (0.047)			0.175*** (0.047)
Net Task Change			0.702*** (0.133)	0.282* (0.125)	0.334** (0.123)
Occupation Group FE		×		×	×
Adjusted R-squared	0.035	0.416	0.081	0.402	0.428
Observations	303	303	303	303	303
B. Removal and Addition Separately					
Expertise Change due to Task Removal	0.103* (0.052)		0.126* (0.051)		0.147** (0.051)
Expertise Change due to Task Addition		0.208* (0.088)	0.279** (0.086)		0.255** (0.088)
Share of Tasks Removed	−0.111 (0.142)			−0.156 (0.143)	−0.230 (0.141)
Share of Tasks Added		0.443* (0.206)		0.579** (0.205)	0.549** (0.206)
Occupation Group FE	×	×	×	×	×
$H_0^1 : \hat{\beta}_{\text{XPT}^{\text{sub}}} = \hat{\beta}_{\text{XPT}^{\text{add}}} \text{ (p-value)}$			0.103		0.260
$H_0^2 : \hat{\beta}_{\text{TASK}^{\text{sub}}} = -\hat{\beta}_{\text{TASK}^{\text{add}}} \text{ (p-value)}$				0.070	0.176
$H_0^1 \text{ and } H_0^2 \text{ (joint p-value)}$					0.130
Adjusted R-squared	0.399	0.416	0.419	0.407	0.432
Observations	303	303	303	303	303

Notes: Standard errors in parentheses. All regressions are weighted by employment hours in 1980. The outcome in every specification is the decadalized change in real wages in log points from 1980 to 2018, following Autor et al. (2024). All predictors are also decadalized. Occupational group fixed effects refer to 12 broad occupational group dummies. Expertise change is normalized according to the standard deviation of the employment hours weighted distribution of XPT_j in 1980. The share of tasks removed and added is the positive fraction. In Panel B, Column (3) displays the significance level of an F-test that checks $\hat{\beta}_{\text{XPT}^{\text{sub}}} = \hat{\beta}_{\text{XPT}^{\text{add}}}$, column (4) for the test that $\hat{\beta}_{\text{TASK}^{\text{sub}}} = \hat{\beta}_{\text{TASK}^{\text{add}}}$ and column (5) runs both tests separately as well as jointly.

Distinct from equation (10) above, this specification allows task removal and task addition to predict wage changes through four channels: expertise change due to task removal (β_1); expertise change due to task addition (β_2); task quantity change due to task removal (β_3); and task quantity change due to task addition (β_4). Per the expertise model, we expect that increases (decreases) in occupational task expertise to predict gains (losses) in occupational wages, regardless of whether expertise changes stem from task removal or task addition ($\beta_1, \beta_2 > 0$). Per the task model, we expect task quantity removal to predict wage declines and task addition to predict wage gains ($\beta_3 < 0, \beta_4 > 0$).

Figure 11: Changes in Task Expertise, Task Quantities, and Log Hourly Wages by Occupation, 1980–2018: Distinguishing between Task Removal and Task Addition

$$\Delta \ln w_j = \alpha + \beta_1 \Delta \text{XPT}_j^{\text{sub}} + \beta_2 \Delta \text{XPT}_j^{\text{add}} + \beta_3 \Delta \text{TASK}_j^{\text{sub}} + \beta_4 \Delta \text{TASK}_j^{\text{add}} + \gamma_{J(j)} + \epsilon_j$$



Notes: This figure reports bin scatters of the employment-weighted conditional correlation between decadalized percent wage growth and expertise change due to task change and task quantity change. Changes are decomposed into task removal (left-hand side) and task addition (right-hand side). The corresponding regression specification is column (5) panel B of Table 4 using 303 consistently defined Census occupations over 1980-2018. Each point is weighted by employment share in 1980.

The four panels of Figure 11 confirm these predictions. As shown in the upper two panels, task removal and task addition predict wage changes approximately symmetrically: task removal that raises or lowers expertise requirements predicts falling and rising wages, respectively ($\hat{\beta}_1 = 0.147$, $\text{se} = 0.051$), and similarly, task addition that raises or lowers expertise requirements predicts falling and rising wages ($\hat{\beta}_2 = 0.255$, $\text{se} = 0.088$). Moreover, an F-test of the equality of these two coefficients accepts the null at $p = 0.260$.

Task quantity also matters. The bottom two panels of Figure 11 confirm that, holding task expertise constant, task removal predicts falling wages ($\hat{\beta}_3 = -0.230$, $\text{se} = 0.141$) and task addition

predicts rising wages ($\hat{\beta}_4 = 0.549$, $se = 0.206$). (An F-test that these coefficients are equal and opposite weakly accepts the null at $p = 0.176$) As detailed by the regressions in Table 4B, the four distinct predictive relationships between expertise changes and wage changes ($\hat{\beta}_1, \hat{\beta}_2 > 0$ and task quantity changes and $\hat{\beta}_3 < 0, \hat{\beta}_4 > 0$) are robustly evident—particularly those for task expertise—whether estimated individually or jointly, reflecting the fact that task expertise change and task quantity change are only weakly correlated, as documented in Appendix Figure A2. The explanation is substantive. Because neither task quantity removal nor task quantity addition has any intrinsic relationship to task expertise change, either task removal or task addition can raise or lower expertise requirements.²⁵

5 Changes in the quantity and expertise of occupational tasks: Employment implications

This section tests the employment implications of the expertise model, which stands in sharp contrast to those of the task model. Perhaps counterintuitively, the expertise model predicts that task changes (removal or addition) that reduce occupational expertise demands raise (relative) occupational employment and, conversely, task changes (removal or addition) that raise occupational expertise demands lower occupational employment. This is because changes in occupational expertise requirements operate like labor supply shifts: task automation that reduces occupational expertise requirements expands the effective supply of qualified labor; task automation that raises occupational expertise requirements reduces the effective supply of qualified labor. Behind these predictions is an important assumption: occupational demand is in all cases elastic, so that when task automation raises an occupation’s productivity, employment rises (though in all cases, labor share falls).

²⁵Is the wage-expertise relationship identified above driven by changes in wage premia in occupations undergoing expertise change or instead by changes in the composition of workers in these occupations? Our conceptual model admits both channels: when automation renders all formerly expert tasks in an occupation generic, wages fall relative to other still-expert occupations. Simultaneously, less expert workers enter. Both channels lead to wage declines. Following Autor et al. (2024), we explore which channels appear operative by decomposing occupational wage changes into components due to compositional change versus occupational wage premia. While our analysis suggests that expertise change predicts wage changes through changes in the composition of occupational incumbents and changes in the wages paid to incumbents, we lack sufficient precision to confidently differentiate these mechanisms.

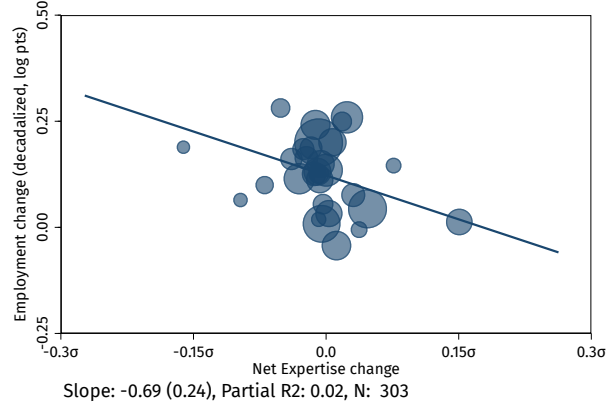
Table 5: The Relationship between Changes in Task Expertise, Task Quantities, and Occupational Employment, 1980 – 2018: Panel Regressions

	(1)	(2)	(3)	(4)	(5)
A. Net Change					
Net Expertise Change	−0.690** (0.244)	−0.570** (0.200)			−0.510* (0.199)
Net Task Change			3.830*** (0.553)	1.580** (0.525)	1.430** (0.523)
Occupation Group FE		×		×	×
Adjusted R-squared	0.023	0.422	0.134	0.424	0.435
Observations	303	303	303	303	303
B. Net Change, Dropping Outliers					
Net Expertise Change	−0.697** (0.228)	−0.646*** (0.185)			−0.589** (0.184)
Net Task Change			3.570*** (0.521)	1.474** (0.489)	1.296** (0.485)
Occupation Group FE		×		×	×
Adjusted R-squared	0.027	0.438	0.134	0.432	0.449
Observations	299	299	299	299	299
C. Removal and Addition Separately, Dropping Outliers					
Expertise Change due to Task Removal	−0.737*** (0.199)		−0.775*** (0.203)		−0.716*** (0.204)
Expertise Change due to Task Addition		−0.117 (0.354)	−0.208 (0.341)		−0.144 (0.348)
Share of Tasks Removed	−1.369* (0.547)			−1.569** (0.563)	−1.419* (0.559)
Share of Tasks Added		1.005 (0.832)		1.253 (0.809)	0.879 (0.818)
Occupation Group FE	×	×	×	×	×
$H_0^1 : \hat{\beta}_{\text{XPT}^{\text{sub}}} = \hat{\beta}_{\text{XPT}^{\text{add}}}$ (p-value)			0.128		0.135
$H_0^2 : \hat{\beta}_{\text{TASK}^{\text{sub}}} = -\hat{\beta}_{\text{TASK}^{\text{add}}}$ (p-value)				0.731	0.564
H_0^1 and H_0^2 (joint p-value)					0.321
Adjusted R-squared	0.451	0.415	0.440	0.430	0.450
Observations	299	299	299	299	299

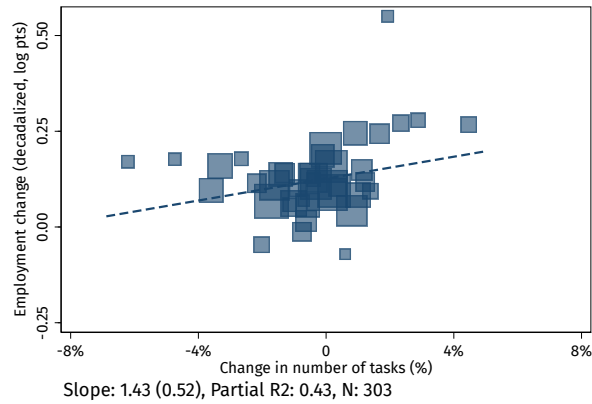
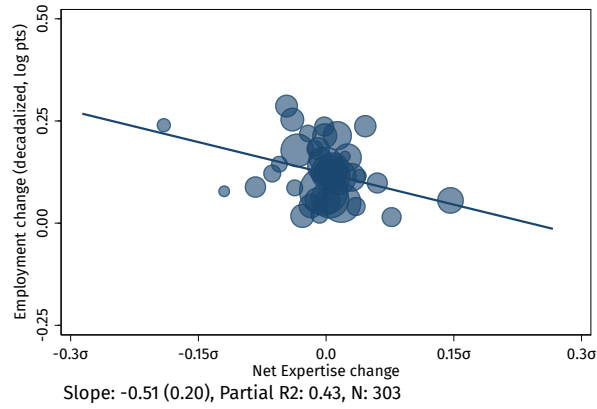
Notes: Standard errors in parentheses. All regressions are weighted by employment hours in 1980. The outcome in every specification is the decadalized change in employment in log points from 1980 to 2018, following [Autor et al. \(2024\)](#). Occupational group fixed effects refer to 12 broad occupational group dummies. Expertise change is normalized according to the standard deviation of the employment hours weighted distribution of XPT_j in 1980. Share of tasks removed and added are positive fractions. All predictors are also decadalized. In Panel B and C, 4 outlier occupations experiencing the highest decline in employment are dropped. In Panel C, Column (3) displays the significance level of an F-test that checks $\hat{\beta}_{\text{XPT}^{\text{sub}}} = \hat{\beta}_{\text{XPT}^{\text{add}}}$, column (4) for the test that $\hat{\beta}_{\text{TASK}^{\text{sub}}} = \hat{\beta}_{\text{TASK}^{\text{add}}}$ and column (5) runs both tests separately as well as jointly.

Figure 12: Changes in Task Expertise, Task Quantities, and Occupational Employment, 1980 – 2018: Binscatters

$$A. \quad \Delta \ln \text{EMP}_j = \alpha + \beta_1 \Delta \text{XPT}_j^{\text{net}} + \epsilon_j$$



$$B. \quad \Delta \ln \text{EMP}_j = \alpha + \beta_1 \Delta \text{XPT}_j^{\text{net}} + \beta_2 \Delta \text{TASK}_j^{\text{net}} + \gamma_{J(j)} + \epsilon_j$$



Notes: This figure reports bin scatters of the employment-weighted conditional correlation between decadalized percent employment growth and net expertise change due to task change and task quantity change. Panel A corresponds to column (1) panel A of table 5. Panel B corresponds to column (5) panel A of table 5 using 303 consistently defined Census occupations over 1980-2018. Each point is weighted by employment share in 1980.

Paralleling the analysis of occupational wage change above, we fit the following models for changes in log occupational employment between 1980 and 2018:

$$\Delta \ln \text{EMP}_j = \alpha + \beta_1 \Delta \text{XPT}_j^{\text{net}} + \beta_2 \Delta \text{TASK}_j^{\text{net}} + \gamma_{J(j)} + \epsilon_j. \quad (22)$$

Here, the dependent variable, $\Delta \ln \text{EMP}_j$ is the per-decade log change in employment in occupation j between 1980 and 2018. The principal explanatory variables are the net change in task expertise $\Delta \text{XPT}_j^{\text{net}}$ and task quantity $\Delta \text{TASK}_j^{\text{net}}$ in each occupation. As above, the vector γ contains indicator variables corresponding to the 12 broad occupation categories above (one omitted). Estimates are weighted by start-of-period occupational employment shares, while first-differenced variables are decadalized as above.

The top panel of Table 5 provides detailed estimates of equation (22), with principle results plotted as binscatters in Figure 12. As shown in Panel A, the bivariate relationship between expertise change and employment change has a fitted regression slope of $\tilde{\beta}_1 = -0.690$ (se = 0.244). This implies that a 0.1σ rise in occupational task expertise predicts a 6.9 log points (relative) fall in employment over the corresponding decade. This negative relationship between expertise change and employment change is predicted by the model.

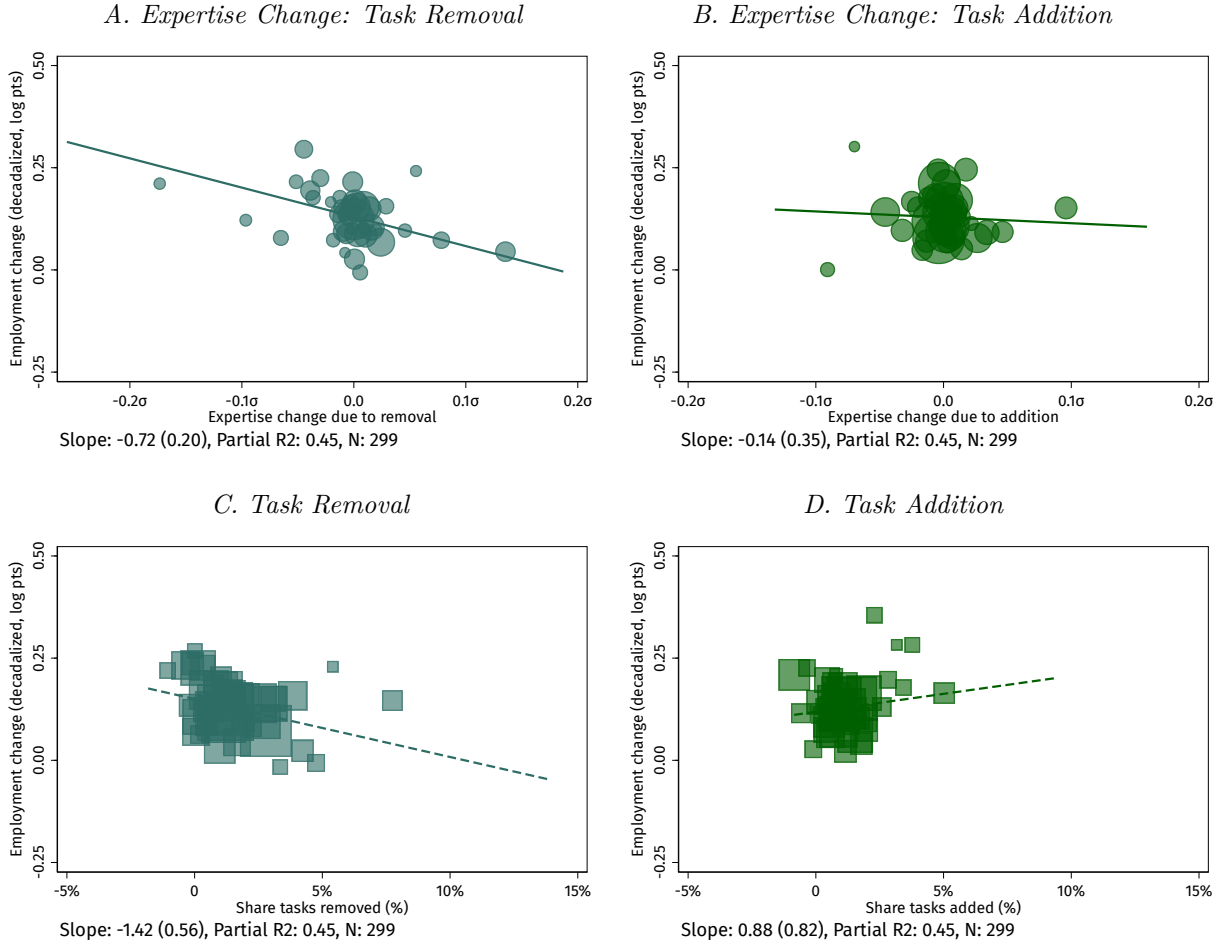
The next two panels of Figure 12 report a more stringent test of the model’s predictions. The single regression estimate that underlies both panels now accounts for both task expertise change and task quantity change, and further includes main effects for the broad occupational categories above. The coefficient on task expertise in this multivariate model in panel B, $\tilde{\beta}_1 = -0.510$ (se = 0.199), is comparable to the bivariate estimate in panel A in magnitude and precision. Holding task quantity constant, a 0.1σ rise in an occupation’s task expertise predicts a 5.1% employment decline. Panel C shows that the coefficient on task quantity change is opposite in sign to that for task expertise change, Consistent with the task model. It is also precisely estimated, with $\tilde{\beta}_2 = 1.430$ (se = 0.523). Holding task expertise constant, a 10% increase in the quantity of tasks performed by an occupation predicts a 14% employment rise.

Close inspection reveals four outlying occupations that attenuate the relationship between expertise change and employment change: Lathe, milling, and turning machine operatives; Miscellaneous textile machine operators; Office Machine operators not elsewhere classified; and Telephone operators (as detailed in Feigenbaum and Gross (2024)). As documented in Appendix Figure A3, employment in these occupations contracted dramatically over the most recent four decades, a pattern almost surely explained by a combination of automation and international trade (see Autor et al. (2013); Acemoglu and Restrepo (2020)). These examples run counter to our model, which assumes that all occupations contain both expert tasks that are potentially subject to automation, and inexpert (generic) tasks that are not automatable. As an exploratory step, we re-estimate the employment-expertise regressions in Table 5 excluding these four outliers. As shown in panel B, the point estimates for both task expertise change and task quantity change are slightly more

precise but not qualitatively different from the main estimates in Table 5A when these outliers are trimmed.

Figure 13: Changes in Task Expertise, Task Quantities, and Occupational Employment, 1980–2018: Distinguishing between Task Removal and Task Addition: Binscatters

$$\Delta \ln \text{EMP}_j = \alpha + \beta_1 \Delta \text{XPT}_j^{\text{sub}} + \beta_2 \Delta \text{XPT}_j^{\text{add}} + \beta_3 \Delta \text{TASK}_j^{\text{sub}} + \beta_4 \Delta \text{TASK}_j^{\text{add}} + \gamma_{J(j)} + \epsilon_j$$



Notes: This figure reports bin scatters of the employment-weighted conditional correlation between decadalized percent employment growth and expertise change due to task change and task quantity change. Changes are decomposed into task removal (left-hand side) and task addition (right-hand side). The corresponding regression specification is column (5) panel B of Table 5 using 299 consistently defined Census occupations over 1980-2018. Four outliers are trimmed. Each point is weighted by employment share in 1980.

Paralleling the analysis of expertise and wages above, Table 5C reports a richer model that permits task change to affect employment through four channels: (1) expertise changes due to task removal; (2) expertise changes due to task addition; (3) task quantity removal; and (4) task quantity addition. The model predicts that expertise change will have a negative relationship with employment change, whether stemming from task removal or task addition. This is opposite to the prediction for wages. Similar to the case for wages, however, we expect task quantity removal to predict falling

employment and task quantity addition to predict rising employment. We estimate this model on the restricted sample, excluding the four outliers.

As shown in Figure 13 and detailed in Table 5C, all four point estimates are qualitatively consistent with predictions: task expertise gains predict employment reductions, regardless of whether these gains stem from task removal or task addition; task removal predicts employment reductions; and task addition predicts employment gains. Moreover, the data accept the null hypotheses that the relationship between expertise change and employment change is symmetric for task removal and addition, that it is equal and opposite for task quantity removal and addition, and that both hypotheses hold jointly (Table 5C). We caveat that most of the identifying variation for these estimates stems from task removal, both through its effects on task expertise and task quantity. Task addition also predicts employment change in the expected direction—whether operating through task expertise change or task quantity change—but the point estimates are imprecise. These bidirectional tests are highly demanding and yet are largely confirmed. We view the evidence as supportive of the model’s sharp and arguably counterintuitive employment predictions.

6 Task removal and expertise bifurcation: The case of routine tasks

We have so far remained agnostic about the variation that drives correlations between employment and wage changes on the one hand, and task expertise and task quantity changes on the other. This section applies the expertise framework to causally assess the effect of changes in task expertise and task quantities on occupational earnings and employment, focusing on the case of routine tasks.

As noted in the Introduction, many studies confirm that employment in routine task-intensive occupations has substantially contracted in industrialized countries, as first noted by Autor et al. (2003); Goos and Manning (2007).²⁶ Yet wages have not consistently declined in routine task-intensive occupations (Mishel et al., 2013; Green and Sand, 2015; Taber and Roys, 2019; Böhm, 2020; Böhm et al., 2024)). The expertise framework provides a novel, testable explanation for this puzzle. Because routine tasks were among the most expert in some occupations but were inexpert (supporting) in others, task expertise in routine task-intensive occupations should not have uniformly risen or fallen as automation proceeded. Instead, it should have bifurcated, falling in occupations where routine tasks were expert and rising in occupations where routine tasks were primarily supporting. The expertise framework makes a strong prediction, accordingly: routine task automation should have lowered wages in occupations where routine tasks were expert and raised wages in occupations where routine tasks were inexpert.

We test this hypotheses in three stages: first, confirming that between 1977 and 2018, routine tasks were disproportionately eliminated from occupations in which they were present; second, showing

²⁶Influential contributions on routine task automation include Spitz-Oener (2006); Black and Spitz-Oener (2010); Acemoglu and Autor (2011); Autor and Handel (2013); Goos et al. (2009); Frey and Osborne (2017); Arntz et al. (2017); Acemoglu and Restrepo (2018b); Battisti et al. (2023).

that routine task removal uniformly reduced task quantities in routine task-intensive occupations while bifurcating task expertise demands in these occupations; and finally, demonstrating that wages in exposed occupations bifurcated along with expertise requirements.

Following Autor et al. (2003), we partition the tasks in our data set into Abstract, Routine, and Manual categories. We do this using GPT 4.1 using a prompt shown in Appendix A.2. The results are summarized in Table 6.²⁷ Our classifier finds that in 1977, 33.2% of job tasks were predominantly abstract, 50.4% were predominantly routine, and 16.4% were predominantly manual. These frequencies were substantially reshaped by task removal and addition over the next four decades. We estimate that 66.1% of tasks removed between 1977 and 2018 were routine versus only 16.8% of those added. Conversely, only 20.2% of tasks removed were abstract as compared to 77.1% of those added. Finally, only a small share of tasks removed were manual, and an even smaller share was added. In net, the prevalence of routine tasks declined from more than half in 1977 to less than one-third in 2018.

Table 6: The Distribution of Tasks across Abstract, Routine, Manual Categories: Task Shares in 1977 and 2018, Tasks Removed and Tasks Added between 1977 and 2018

A. Raw Task Count			
	Abstract (%)	Routine (%)	Manual (%)
Tasks In Use in 1977	33.24	50.37	16.38
Tasks In Use in 2018	53.58	32.22	14.19
Removed Tasks in 1977	20.22	66.06	13.72
New Tasks in 2018	77.11	16.77	6.12
B. Employment Weighted			
	Abstract (%)	Routine (%)	Manual (%)
Tasks In Use in 1977	37.33	41.88	20.79
Tasks In Use in 2018	49.02	36.30	14.68
Removed Tasks in 1977	43.67	46.32	10.02
New Tasks in 2018	71.65	20.56	7.79

Notes: Panel A displays the share of the raw count of tasks, without reference to occupation. Panel B display the employment weighted shares. For removed and new tasks, the average shares are obtained by weighing by employment scaled by the share of removed/new tasks in that occupation.

We use the systematic elimination of routine tasks between 1977 and 2018 to provide identifying variation for changes in task expertise and task quantities by occupation. For each occupation, we

²⁷To evaluate this classifier, we conducted a manual review of 100 of these tasks and agreed with GPT’s classification in 89% of cases.

calculate two routine task exposure indices:

$$\begin{aligned}\widetilde{\Delta XPT}_j &\equiv XPT_{j,1977}^{nr} - XPT_{j,1977} \\ \widetilde{\Delta TASK}_j &\equiv 1 - N_{j \in nr}^{1977} / N_j^{1977}.\end{aligned}$$

where $XPT_{j,1977}^{nr}$ is the average expertise of non-routine tasks in occupation j in 1977. We refer to the first term above, $\widetilde{\Delta XPT}_j$, as expertise exposure, equal to the change in the expertise level of occupation j in 1977 if all of its routine tasks were hypothetically removed. We refer to the second term, $\widetilde{\Delta TASK}_j$, as task (loss) exposure, equal to the percentage of tasks lost by j if all routine tasks present in 1977 were removed.

Table 7: The Relationship between Occupational Exposure to Expertise Change and Task Change from Routine Task Removal in 1980, and Realized Changes in Expertise and Task Quantities, 1980–2018

	(1)	(2)	(3)	(4)	(5)
A. Net Change in Task Expertise (σ)					
Expertise Gain Exposure	0.052*** (0.010)	0.036** (0.011)			0.039*** (0.011)
Task Loss Exposure			0.129*** (0.032)	0.154** (0.053)	0.173*** (0.052)
Adjusted R-squared	0.078	0.113	0.050	0.108	0.143
B. Net Change in Task Quantity (%)					
Expertise Gain Exposure	-0.005 (0.004)	-0.005 (0.004)			-0.006 (0.004)
Task Loss Exposure			-0.082*** (0.013)	-0.040 (0.020)	-0.043* (0.021)
Occupation Group FE		×		×	×
Adjusted R-squared	0.001	0.235	0.117	0.242	0.244
Observations	300	300	300	300	300

Notes: Standard errors in parentheses. All regressions are weighted by employment hours in 1980. Expertise gain exposure is calculated as the hypothetical change in expertise (normalized to correspond to one standard deviation in 1980) had all routine tasks in an occupation been removed. Task loss exposure is based on the share of routine tasks in an occupation in 1980. For Panel A, the outcome variable is the observed net change in expertise (normalized to correspond to one standard deviation in 1980). For Panel B, the outcome variable is the observed net change in task volume. All measures are decadalized for consistency. Columns (2), (4) and (5) include 12 broad occupational group dummies. Three occupations with 100% routine share (namely, *typists*, *mail carriers for postal services* and *bank tellers*) are excluded from the regression since the expertise for those occupations if all their routine tasks were removed is undefined.

To evaluate the predictive power of expertise change exposure and task loss exposure for observed expertise and task quantity changes, we estimate models of the form:

$$\Delta Y_j = \alpha + \beta_1 \widetilde{\Delta \text{XPT}}_j + \beta_2 \widetilde{\Delta \text{TASK}}_j + \gamma_{J(j)} + \epsilon_j, \quad (23)$$

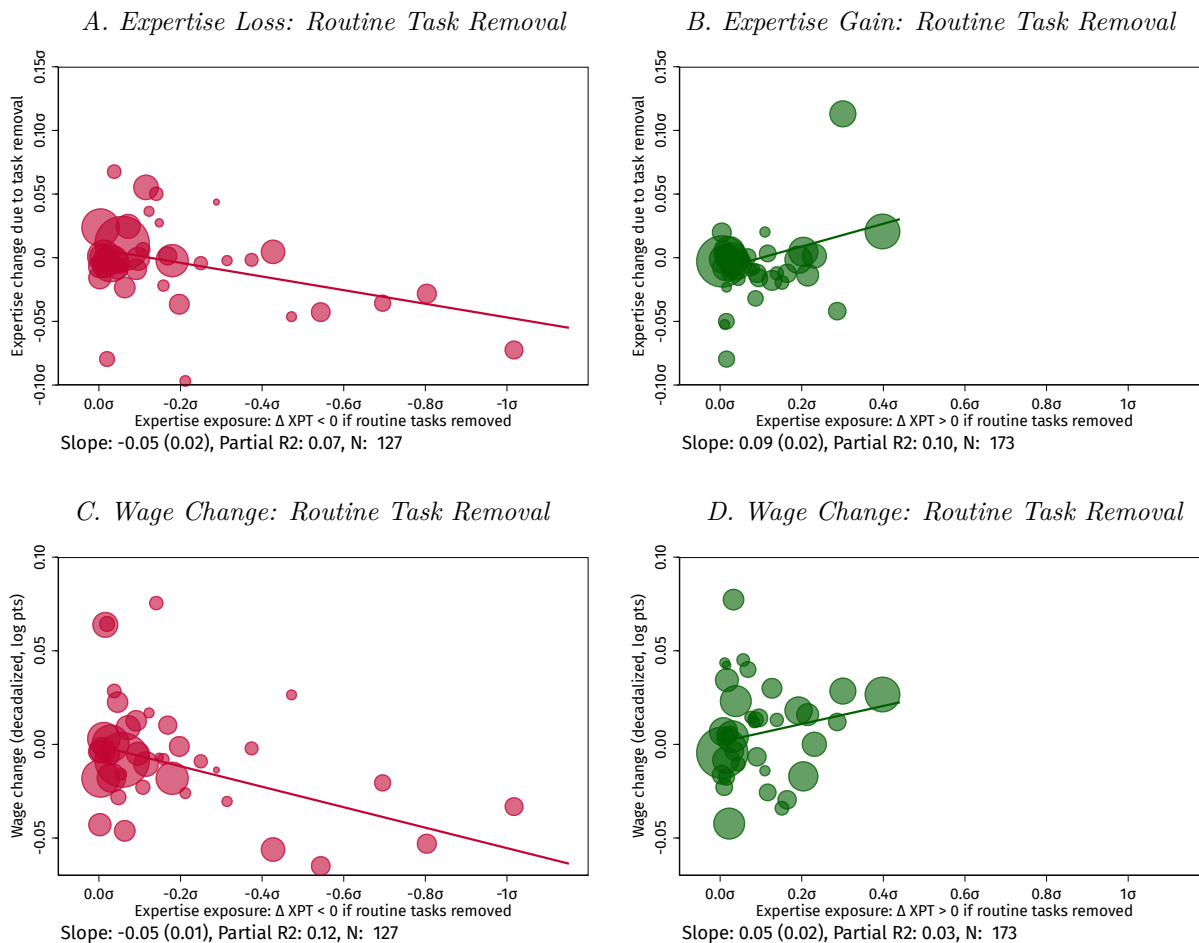
We exclude three occupations where $\text{XPT}_{j,1977}^{nr}$ and $\widetilde{\Delta \text{XPT}}_j$ are undefined because 100% of tasks are classified as routine (Typists, Mail carriers for postal services, and Bank tellers). As shown in Table 7 Panel A, expertise exposure, $\widetilde{\Delta \text{XPT}}_j$, is a robust predictor of realized changes in task expertise, $\Delta \text{XPT}_j^{net}$. The column (1) point estimate of $\hat{\beta}_1^{\text{XPT}} = 0.052$ (se = 0.010) in Table 7A indicates that each 1σ of expertise exposure generated a 0.05σ realized change in occupational expertise. Task loss exposure, $\widetilde{\Delta \text{TASK}}_j$, also predicts expertise gains. The column (3) point estimate of $\hat{\beta}_2^{\text{XPT}} = 0.129$ (se = 0.032) indicates that each 10% of task loss exposure predicts a gain of 0.013 in task expertise, suggesting that most routine tasks were relatively inexpert for their occupation.

The next panel of Table 7 Panel B reports analogous estimates for changes in task quantities. Occupations with higher routine task exposure, $\widetilde{\Delta \text{TASK}}_j$, saw a significantly larger loss in job tasks between 1977 and 2018, with $\hat{\beta}_2^{\text{TASK}} = -0.082$ (se = 0.013). This is consistent with expectations. But occupations with higher *expertise* exposure, $\widetilde{\Delta \text{XPT}}_j$, did not see a differential loss of job tasks between 1977 and 2018 (column 3), with $\hat{\beta}_1^{\text{TASK}} = 0.005$ (se = 0.005). This pattern is logical: neither the sign nor magnitude of the expected change in task *expertise* from routine task removal depends on the share of tasks at risk for removal (or the share removed).

We argued above that routine task automation should polarize occupational expertise demands. Figure 14 establishes this claim by plotting the relationship between expertise change exposure, $\widetilde{\Delta \text{XPT}}_j$ and realized expertise change, $\Delta \text{XPT}_j^{net}$ for two distinct groups of occupations: those where expertise is predicted to fall due to routine task removal ($\widetilde{\Delta \text{XPT}}_j < 0$) and those where it is predicted to rise ($\widetilde{\Delta \text{XPT}}_j > 0$).²⁸ As shown in the upper two panels of Figure 14, task expertise exposure significantly predicts occupational expertise *loss* in the subset of occupations where $\widetilde{\Delta \text{XPT}}_j$ is negative, and it significantly predicts occupational expertise *gain* in the subset of occupations where $\widetilde{\Delta \text{XPT}}_j$ is positive. These slopes are of roughly equal and opposite magnitude. Notably, the count of occupations is closely perfectly balanced between those with positive versus negative predicted values of expertise change. Nothing in our data construction enforces this regularity.

²⁸There are 21 occupations which we identify to have no routine tasks in 1980. These are excluded from the figure.

Figure 14: Changes in Occupational Expertise and Earnings, 1980–2018, versus Occupational Exposure to Expertise Change from Routine Task Removal: Distinguishing between Occupations Predicted to Lose and Gain Expertise



Notes: Figure reports binscatters of the conditional correlation between realized changes in occupational expertise between 1980 and 2018 in panels A and B and *expertise change exposure* for negative values of expertise change exposure ($\Delta \widehat{XPT}_j < 0$) in panel A, and for positive values of expertise change exposure ($\Delta \widehat{XPT}_j > 0$) in panel B. Panels C and D present analogous binscatters for changes in log wages. All plotted variables partial out the 12 major occupation dummies used above (one omitted). Observations are split into negative and positive values of expertise change exposure after partialing. Estimates are weighted by occupational employment shares in 1980.

The final two panels of Figure 14 complete the argument. Panel C documents that relative wages fell in occupations predicted to lose expertise from routine task removal, while Panel D shows that relative wages rose in occupations predicted to gain expertise from routine task removal. These point estimates are significant and symmetric on both sides of this prediction ($\Delta \widehat{XPT}_j < 0$, $\Delta \widehat{XPT}_j > 0$), and again are robust to inclusion of broad occupation main effects. Routine task removal bifurcated occupational expertise demands—and wages along with them. All regression specifications include 12 broad occupational group dummies.

We report a final set of detailed estimates for both wages and employment in Table 8. The

first three columns of panel A, containing wage estimates, confirms that (positive) task expertise exposure strongly predicts wage gains while task loss exposure strongly predicts wage declines. The corresponding three columns of panel B for employment present estimates in the expected direction: positive task expertise exposure predicts a decline in occupational employment, as does greater task loss exposure. But neither point estimate is statistically significant.

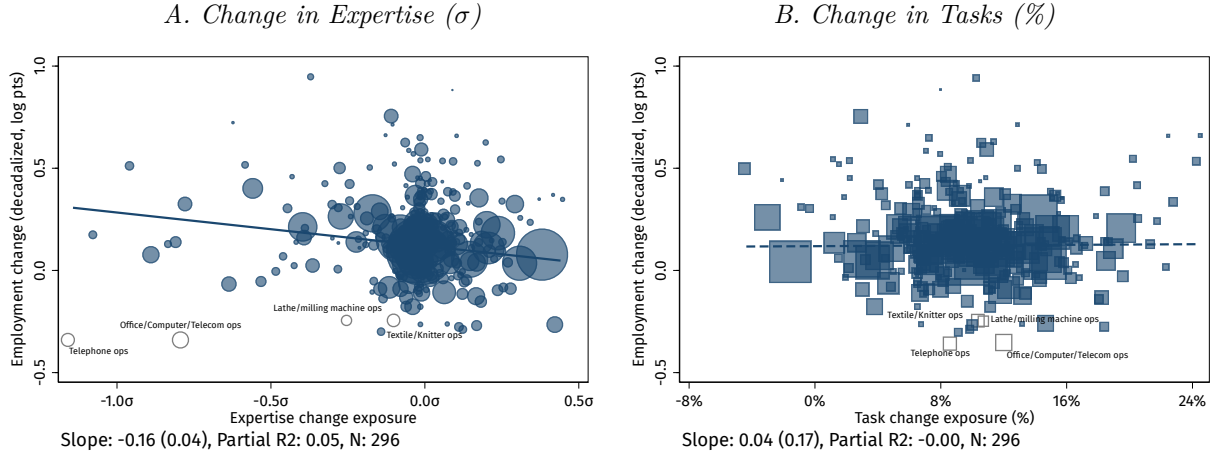
Table 8: The Relationship between Occupational Exposure to Expertise and Task Quantity Change in 1980 due to Routine Task Removal versus Realized Changes in Wages and Employment between 1980–2018

	Baseline Sample			Dropping Outliers		
	(1)	(2)	(3)	(4)	(5)	(6)
<i>A. Wages</i>						
Expertise Gain Exposure	0.055*** (0.009)		0.053*** (0.009)	0.048*** (0.010)		0.046*** (0.010)
Task Loss Exposure		−0.129** (0.043)	−0.103* (0.041)		−0.116** (0.042)	−0.101* (0.041)
Adjusted R-squared	0.467	0.413	0.476	0.462	0.433	0.472
<i>B. Employment</i>						
Expertise Gain Exposure	−0.016 (0.040)		−0.016 (0.040)	−0.164*** (0.041)		−0.163*** (0.041)
Task Loss Exposure		0.006 (0.186)	−0.002 (0.187)		0.096 (0.173)	0.040 (0.169)
Occupation Group FE	×	×	×	×	×	×
Adjusted R-squared	0.404	0.404	0.402	0.445	0.414	0.443
Observations	300	300	300	296	296	296

Notes: Standard errors in parentheses. All regressions are weighted by employment hours in 1980. Expertise gain exposure is calculated as the hypothetical change in expertise (normalized to correspond to one standard deviation in 1980) had all routine tasks in an occupation been removed. Task loss exposure is based on the share of routine tasks in an occupation in 1980. For Panel A, the outcome variable is the observed wage change in log points from 1980 to 2018. For Panel B, the outcome variable is the observed wage change in log points from 1980 to 2018. All outcomes and predictors are decadalized for consistency. Three occupations with 100% routine share (namely, *typists*, *mail carriers for postal services* and *bank tellers*) are excluded from all regressions since the expertise for those occupations if all their routine tasks were removed is undefined. In columns (4) to (6), four more occupations experiencing extreme task displacement and employment decline are also dropped from the sample. All columns include 12 broad occupational group dummies.

The final three columns of each panel repeat these wage and employment estimates while trimming the four outlying occupations highlighted above. Wage results are little affected by trimming: positive expertise exposure predicts rising wages; task loss exposure predicts falling wages. Trimming substantially increases the precision of the employment estimates, however. As plotted in Figure 15A and reported in the final column of Table 8B, positive expertise exposure strongly predicts declining employment, as the expertise model anticipates. The evidence that routine task removal explains declining employment in routine task-intensive occupations is weaker, as shown in Figure 15B. Our estimates suggest instead that rising expertise requirements more than falling task quantities contribute to falling employment in formerly routine task-intensive occupations.

Figure 15: Occupational Employment Changes 1980–2018 versus Occupational Exposure to Task Expertise Change and Task Quantity Change due to Routine Task Removal



Notes: Figures report scatters of the employment-weighted conditional partial correlation between decadalized percent employment growth and expertise exposure to routine tasks (left-hand side) and task share exposure to routine tasks (right-hand side). Three occupations with 100% routine share are excluded. The four outlier occupations we exclude from regressions are plotted in gray. The corresponding regression specification is column (6) panel B of Table 8. Twelve broad occupation group dummies are included.

7 Conclusions

Our analysis is motivated by a simple observation: automation of any given task can simultaneously replace experts in some occupations and augment expertise in others. We build on this insight using three conceptual pillars. The first is expertise, which denotes a worker's capability to perform specific tasks. The second is bundling: occupations bundle a range of tasks of different expertise levels. The third is automation. Automation enables capital to perform an increasing range of expert tasks.

From this foundation, our conceptual model shows how automation simultaneously replaces experts and augments expertise. Automation raises productivity and wages of occupational incumbents by performing their relatively inexpert tasks at reduced cost. Simultaneously, automation renders some formerly expert occupations *inexpert*, meaning that any worker can perform their remaining generic tasks. Employment initially rises in occupations as they become inexpert, owing to the elimination of expertise requirements. Entry causes wages in newly inexpert occupations to fall the level of all other inexpert occupations. As automation proceeds further, employment in these occupations slowly contracts because productivity is higher in occupations that have become inexpert more recently (i.e., are less obsolete). Automation is always output-increasing in the model but never Pareto-improving. Which workers gain and which lose as automation advances depends on whether automation makes their expertise scarcer, via capital-labor complementary, or redundant, via capital-expertise substitution.

Our model makes strong predictions about the relationship between expertise wages and employ-

ment that are distinct from both canonical human capital models and from contemporary task models. Specifically, the model predicts that changing expertise requirements have countervailing effects on wages and employment: automation that decreases expertise requirements reduces wages but permits the entry of less expert workers; automation that raises requirements raises wages but reduces the set of qualified workers.

We introduce a novel content-agnostic tool for measuring occupational expertise from job task descriptions. This tool is grounded in the Efficient Coding Hypothesis and requires only information on the statistical frequency and entropy of words occurring in commonplace usage. We introduce a second tool for measuring longitudinal changes in occupational expertise. This tool uses word embeddings—geometric representations of the semantic content of words—to determine which tasks have been removed, retained, and added to occupations across epochs without requiring that the tasks are described consistently across time.

Analyzing data on employment and earnings by occupation over four decades, we show that changes in occupational expertise, stemming from both the removal and addition of occupational tasks, strongly predict changes in occupational wages. Moreover, the expertise requirements of tasks removed from or added to an occupation affect wage levels independently of the quantity of tasks added or removed present. Remarkably, *both* the removal of expert tasks the addition of inexperienced tasks predict relative wage declines in an occupation, while, conversely *both* the removal of inexperienced tasks and the addition of expert tasks predict occupational wage gains.

Our model makes the counterintuitive prediction that occupations with increasing expertise requirements see falling employment (alongside rising wages), while occupations with declining expertise requirements see rising employment alongside falling wages. The data robustly confirm this prediction. Crucially, we find the opposite pattern for changes in task quantities. Occupations that gain tasks expand and those that lose tasks contract. This is also opposite to the pattern for wages, where increases in both task quantities and task expertise predict wage increases.

We apply the expertise framework to revisit and reinterpret the closely studied relationship between automation of routine, codifiable tasks and changes in employment and wages in occupations that were historically specialized in such tasks. Distinct from a large literature predicted on the assumption that automation of routine tasks is deskilling, we show that routine task automation has bifurcated occupational expertise demands by lowering wages and raising employment in occupations where routine tasks were relatively expert, while raising wages and lowering employment in occupations where routine tasks were relatively inexperienced.

Our core results also affirm key implications of the contemporary task model, which focuses on the quantity rather than the content of the tasks that workers perform. Consistent with that model, we document an important role for changes in task quantities in the evolution of employment and wage setting. Nevertheless, our expertise framework suggests a complementary but distinct conceptual focus for analyzing the relationship between automation and the value of labor: it is not merely

the quantity of tasks performed by an occupation or demographic group that determines demand for its labor, but also the scarcity of the expertise required to perform those tasks.

Our analysis focuses on evidence from recent economic history, specifically, the last four decades, which are associated with the computer revolution. But there is nothing in our model that is specific to the computer era. The same conceptual framework can be equally well applied to other historical and contemporary technological epochs, including for example, the First Industrial Revolution and the rapidly advancing era of Artificial Intelligence. While the empirical evidence presented here—based on a relatively coarse set of occupations studied over a relatively short interval—should be viewed as illustrative rather than definitive, we believe that the expertise framework offers a general tool for analyzing how the removal and addition of specific job tasks reshape the scarcity value of human expertise within and across occupations, and in the labor market as a whole.

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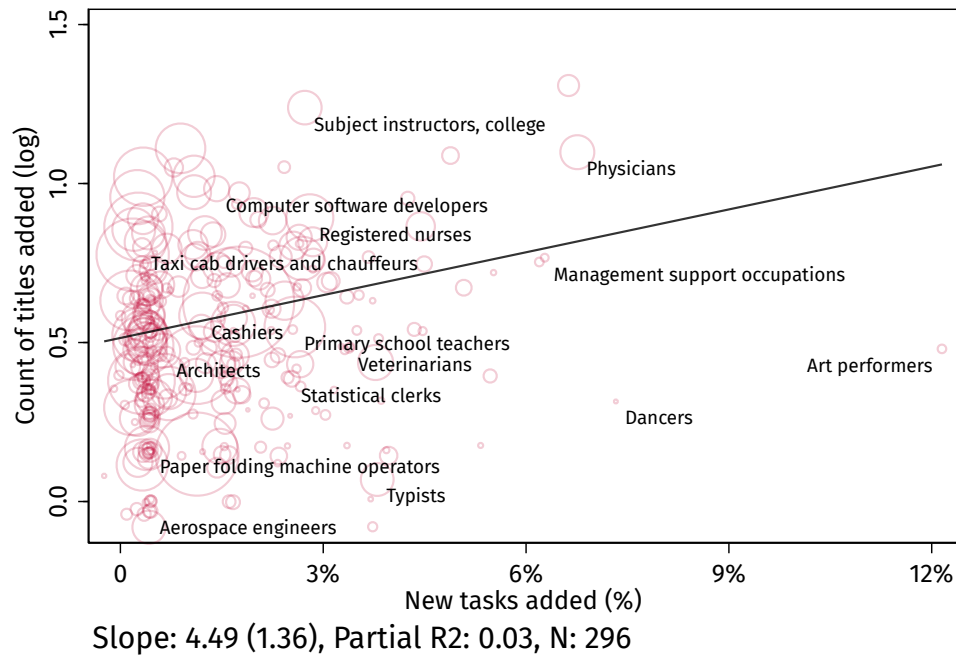
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8 Appendix figures and tables

Figure A1: Flow of New Occupational Tasks Added between 1977 and 2018 (*DOT* and O*NET) versus Flow of New Occupational Titles Added (*Census Alphabetical Index of Industries and Occupations*)



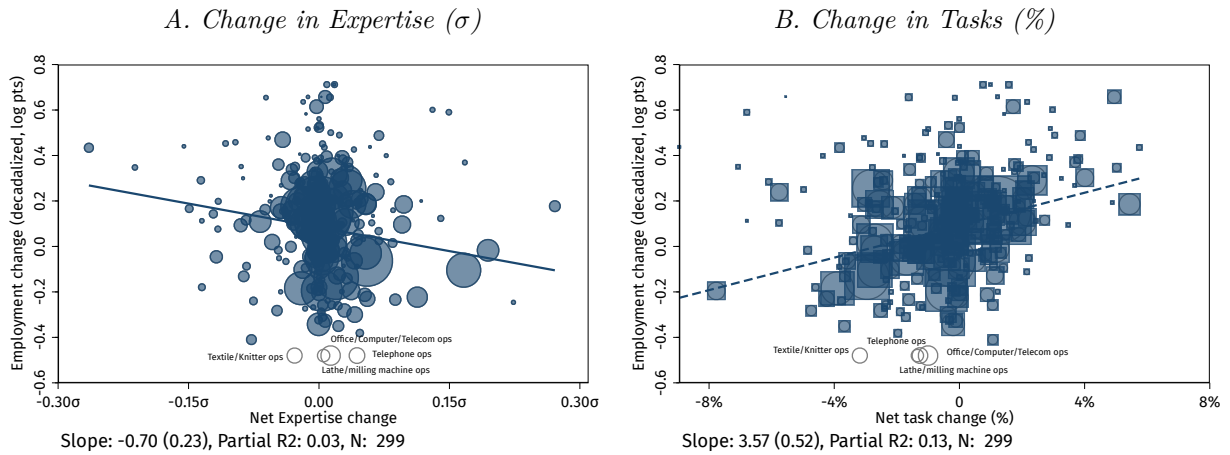
Notes: This figure reports scatters of the employment-weighted conditional correlation between decadalized new titles added (y-axis) and share task added (x-axis). Seven out of the total 303 occupations with no new titles added between 1980-2018 are excluded. New occupation tasks added are measured following [Autor et al. \(2024\)](#).

Figure A2: The Occupation-Level Relationship between Net Task Change and Net Expertise Change, 1980–2018



Notes: This figure reports scatters of the employment-weighted correlation between net expertise change and net task share changes. We do not plot the regression fit because the statistical relationship between these series is essentially null.

Figure A3: Expertise and Employment Changes by Occupation between 1980 and 2018: Binscatters with Employment Outliers Highlighted



Notes: Figures report scatters of the employment-weighted correlation between decadalized percent employment growth and net expertise change (left-hand side) and net task change (right-hand side). The four outlier occupations we exclude from regressions are plotted in gray.

Table A1: Levels and Changes of Expertise, Log Wage, and Employment Share by Education and Sex, 1980 – 2018

Education, Sex	XPT (σ)		ln(Wage)		% Employment	
	1980	$100 \times \Delta^{decade}$	1980	Δ^{decade}	1980	Δ^{decade}
< High School	−0.22 (0.04)	0.31 (0.12)	2.55 (0.01)	−0.01 (0.00)	20.86	−3.48
Men	−0.07 (0.05)	0.23 (0.14)	2.67 (0.02)	−0.02 (0.01)	22.26	−3.50
Women	−0.52 (0.05)	0.50 (0.22)	2.28 (0.01)	0.02 (0.00)	18.39	−3.30
High School	−0.07 (0.04)	0.91 (0.16)	2.71 (0.01)	0.00 (0.00)	36.04	−2.55
Men	0.12 (0.05)	0.37 (0.15)	2.87 (0.01)	−0.02 (0.00)	33.53	−1.21
Women	−0.33 (0.06)	1.75 (0.29)	2.47 (0.01)	0.03 (0.00)	40.47	−4.56
Some College	0.08 (0.04)	1.03 (0.18)	2.78 (0.01)	0.02 (0.00)	22.76	1.99
Men	0.24 (0.05)	0.52 (0.19)	2.93 (0.01)	0.01 (0.01)	21.80	1.88
Women	−0.16 (0.06)	1.67 (0.31)	2.55 (0.01)	0.05 (0.01)	24.44	2.02
College	0.22 (0.04)	0.66 (0.19)	3.06 (0.01)	0.05 (0.01)	10.61	3.07
Men	0.42 (0.05)	0.61 (0.25)	3.19 (0.01)	0.05 (0.01)	11.26	2.56
Women	−0.20 (0.07)	0.73 (0.31)	2.78 (0.01)	0.09 (0.01)	9.48	3.79
Graduate	0.28 (0.05)	0.88 (0.20)	3.20 (0.01)	0.10 (0.01)	9.73	0.97
Men	0.50 (0.06)	1.11 (0.27)	3.28 (0.02)	0.11 (0.01)	11.15	0.27
Women	−0.32 (0.07)	0.58 (0.30)	2.98 (0.01)	0.11 (0.01)	7.22	2.05

Notes: Standard errors in parentheses. Decadalized changes are reported for expertise, log wages, and groups' employment shares. Changes of XPT are decadalized and multiplied by 100 for clarity. XPT changes only report the net changes due to task removal and addition. All descriptive statistics are weighted by the demographic group's employment hours in the occupations in the corresponding year.

Table A2: Examples of Tasks Added and Removed between 1977–2018

Occupation	Task Description	XPT(σ)	Class
Recording engineer	Threads tape through recording device or places blank disk on turntable	-0.108	RM
Salesperson, millinery	Fits hats on customer	-2.642	NI
Transcribing-machine operator	Types message heard through earphones	-0.848	RC
Vault attendant	Stamps exit time on customer’s access slip	-2.492	RC
Classified-ad clerk ii	Computes and records total number of lines expired and number of lines for new advertisements	-1.833	RC
Transcribing-machine operator	Types message heard through earphones	-0.848	RC
Automobile tester	Applies inspection sticker to vehicles that pass and rejection sticker to those that do not	2.421	RM
Horseshoer	May forge steel bar into shoe	-0.061	NM
Bottling-line attendant	Wipes excess glue and moisture from bottles	-0.462	RM

Occupation	Task Description	XPT(σ)	Class
PR and Fundraising Managers	Manage in-house communication courses.	-3.924	NI
Online Merchants	Determine location for product listings to maximize exposure to online traffic.	4.918	NC
Video Game Designers	Balance and adjust gameplay experiences to ensure the critical and commercial success of the product.	0.567	NC
Bioinformatics Scientists	Create or modify web-based bioinformatics tools.	0.273	NC
Acupuncturists	Apply moxibustion directly or indirectly to patients using Chinese, non-scarring, stick, or pole moxa.	4.921	NM
Photographers	Manipulate and enhance scanned or digital images to create desired effects, using computers and specialized software.	2.458	NC
Word Processors and Typists	Transmit work electronically to other locations.	0.539	RC
Semiconductor Processors	Align photo mask pattern on photoresist layer, expose pattern to ultraviolet light, and develop pattern, using specialized equipment.	0.683	RM

Notes: This table shows examples of tasks added and removed. Tasks are classified by GPT 4.1 as being either routine manual (RM), routine cognitive (RC), nonroutine manual (NM), nonroutine cognitive (NC) or nonroutine interpersonal (NI).

A Proofs and additional results

A.1 Proofs

Proof of Lemma 1. Write the labor demand curve in occupation ϕ as

$$w(\phi, L(\phi)) = \left[Y \frac{1 - \alpha(\phi)}{L(\phi)} (r/\eta)^{\alpha(\phi)(1-\lambda)} \right]^{\frac{1}{\lambda - \alpha(\phi)(\lambda-1)}}.$$

To prove the first statement, suppose for sake of contradiction that the equilibrium labor demands $L(\phi)^*$ and $L(\phi')^*$ are such that

$$w(\phi', L(\phi')^*) > w(\phi, L(\phi)^*)$$

for some $\phi, \phi' \in (0, 1)$ s.t. $\phi > \phi'$. Since $w(\phi, L)$ is monotone decreasing in L and $w(\phi, L) \rightarrow \infty$ as $L \rightarrow 0$, there must exist some $B > 0$, s.t. $\forall L < B$,

$$w(\phi', L(\phi')^*) \leq w(\phi, L)$$

and thus $L(\phi)^* \geq B > 0$. Consequently, there exists some $i \in W$ s.t. $o(i) = \phi$ and

$$E_i \geq o(i) = \phi > \phi'.$$

This directly contradicts the worker-optimization condition in equation (13).

For the second statement, suppose

$$w(\phi', L(\phi')^*) > w(\phi, L(\phi)^*)$$

for some $\phi, \phi' \in (0, I]$. By the same argument as above, we have that $L(\phi)^* > 0$. That is, in equilibrium, there exists some $i \in W$ s.t. $o(i) = \phi$. But since $E_i \geq I \geq \phi'$, equation (13) is again contradicted. \square

The proof of Proposition 1 relies on Lemma 2 below:²⁹

Lemma 2. *Suppose that all markets except labor markets are in equilibrium.³⁰ Suppose that Assumption 6 holds and consider the marginal revenue product of labor in an occupation ϕ at $L(\phi) = \bar{L}$. We denote this quantity by $w(\phi, \bar{L})$. We have that $\forall \phi \in (0, 1)$,*

$$\frac{\partial}{\partial \phi} w(\phi, \bar{L}) > 0.$$

²⁹Recall that η is the productivity of capital relative to labor, measured in efficiency units. The lower bound $\bar{\eta}$ provided in Lemma 2 guarantees that wages in expert occupations rise as automation advances. This is akin to Lemma 3 in Autor and Kausik (2025), which shows that if capital is sufficiently productive, wages in the two-factor CES model rise as the labor share falls.

³⁰That is, labor markets may or may not be in equilibrium.

Proof of Lemma 2. Begin by taking the logarithm of $w(\phi, \bar{L})$:

$$\ln w(\phi, \bar{L}) = \frac{\ln \left\{ (Y/\bar{L})(1 - \alpha(\phi))(\eta/r)^{\alpha(\phi)(\lambda-1)} \right\}}{\lambda - \alpha(\phi)(\lambda - 1)} \quad (24)$$

For

$$g(\alpha) := (Y/\bar{L})(1 - \alpha)(\eta/r)^{\alpha(\lambda-1)}, \text{ and} \\ h(\alpha) := \lambda - \alpha(\lambda - 1),$$

we can write equation (24) as

$$\ln w(\phi, \bar{L}) = f(\alpha(\phi)) := \frac{\ln g(\alpha(\phi))}{h(\alpha(\phi))}.$$

Since $\alpha(\phi)$ is strictly increasing in ϕ , it suffices to show that $f(\alpha)$ increases in α . Taking the derivative with respect to α gives

$$f'(\alpha) = \frac{g'(\alpha)}{g(\alpha)h(\alpha)} - \frac{h'(\alpha) \ln g(\alpha)}{h(\alpha)^2} \\ = \frac{1}{h(\alpha)^2} \left[h(\alpha) \frac{g'(\alpha)}{g(\alpha)} - h'(\alpha) \ln g(\alpha) \right].$$

Hence,

$$\begin{aligned} f'(\alpha) > 0 &\iff h(\alpha) \frac{g'(\alpha)}{g(\alpha)} > h'(\alpha) \ln g(\alpha) \\ &\iff \frac{h(\alpha)}{h'(\alpha)} \frac{g'(\alpha)}{g(\alpha)} < \ln g(\alpha) \\ &\iff \left(\alpha - \frac{\lambda}{\lambda - 1} \right) \left((\lambda - 1) \ln(\eta/r) - \frac{1}{1 - \alpha} \right) < \ln \left\{ (Y/\bar{L})(1 - \alpha)(\eta/r)^{\alpha(\lambda-1)} \right\} \\ &\iff -\lambda \ln(\eta/r) < \frac{1}{1 - \alpha} \left(\alpha - \frac{\lambda}{\lambda - 1} \right) + \ln[(Y/\bar{L})(1 - \alpha)] \\ &\iff \eta > r \left(\frac{1 - \alpha}{\bar{L}} Y \right)^{-\frac{1}{\lambda}} \exp \left\{ \frac{\lambda - \alpha(\lambda - 1)}{\lambda(\lambda - 1)(1 - \alpha)} \right\}. \end{aligned}$$

Recall that $\alpha(\phi) \leq I$, $\forall \phi \in (0, 1)$ and notice that

$$\frac{\partial}{\partial \alpha} \frac{\lambda - \alpha(\lambda - 1)}{\lambda(1 - \alpha)(\lambda - 1)} = \frac{1}{\lambda(\lambda - 1)(1 - \alpha)^2} > 0, \text{ so} \\ \frac{\lambda - \alpha(\lambda - 1)}{\lambda(1 - \alpha)(\lambda - 1)} \leq \frac{\lambda - I(\lambda - 1)}{\lambda(\lambda - 1)(1 - I)},$$

and

$$(1 - \alpha)^{-\frac{1}{\lambda}} \leq (1 - I)^{-\frac{1}{\lambda}}.$$

To show that $\frac{\partial f(\alpha(\phi))}{\partial \alpha(\phi)} > 0$, $\forall \phi \in (0, 1)$, it is therefore sufficient to show that

$$\eta > r \left(\frac{1-I}{\bar{L}} Y \right)^{-\frac{1}{\lambda}} \exp \left\{ \frac{\lambda - I(\lambda - 1)}{\lambda(1-I)(\lambda - 1)} \right\}. \quad (25)$$

Since capital markets are in equilibrium, we have:

$$\begin{aligned} r\bar{K} &= \int_0^1 \alpha(\phi) Y(\phi) p(\phi) d\phi \\ &= Y^{\frac{1}{\lambda}} \int_0^1 \alpha(\phi) Y(\phi)^{\frac{\lambda-1}{\lambda}} d\phi \\ &\leq Y^{\frac{1}{\lambda}} I \int_0^1 Y(\phi)^{\frac{\lambda-1}{\lambda}} d\phi \\ &= YI \iff r \leq \frac{IY}{\bar{K}}. \end{aligned}$$

Further, write

$$\begin{aligned} Y(\phi) &= \left(\frac{L(\phi)}{1 - \alpha(\phi)} \right)^{1 - \alpha(\phi)} \left(\frac{\eta K(\phi)}{\alpha(\phi)} \right)^{\alpha(\phi)} \\ &\leq \left(\frac{L(\phi)}{1 - \alpha(\phi)^*} \right)^{1 - \alpha(\phi)^*} \left(\frac{\eta K(\phi)}{\alpha(\phi)^*} \right)^{\alpha(\phi)^*} \end{aligned} \quad (26)$$

where

$$\begin{aligned} \alpha(\phi)^* &= \arg \max_{\alpha \in (0, I)} \left(\frac{L(\phi)}{1 - \alpha} \right)^{1 - \alpha} \left(\frac{\eta K(\phi)}{\alpha} \right)^{\alpha} \\ &= \left\{ I, \frac{\eta K(\phi)}{\eta K(\phi) + L(\phi)} \right\}. \end{aligned}$$

Substituting $\alpha(\phi)^*$ into (26) yields

$$\begin{aligned} Y(\phi) &\leq \left(\eta K(\phi) + L(\phi) \right)^{\frac{L(\phi)}{\eta K(\phi) + L(\phi)}} \left(\eta K(\phi) + L(\phi) \right)^{\frac{\eta K(\phi)}{\eta K(\phi) + L(\phi)}} \\ &= \eta K(\phi) + L(\phi). \end{aligned}$$

Consequently, Jensen's inequality gives:

$$\begin{aligned}
Y^{\frac{\lambda-1}{\lambda}} &= \int_0^1 Y(\phi)^{\frac{\lambda-1}{\lambda}} d\phi \\
&\leq \int_0^1 (L(\phi) + \eta K(\phi))^{\frac{\lambda-1}{\lambda}} d\phi \\
&\leq (\bar{L} + \eta \bar{K})^{\frac{\lambda-1}{\lambda}}.
\end{aligned}$$

Since

$$\begin{aligned}
\eta &> \frac{\bar{L}}{\bar{K}} \frac{I}{1-I} \exp\left\{\frac{\rho-I}{1-I}\right\} \\
&> \frac{\bar{L}}{\bar{K}} \frac{I}{1-I} \\
\iff \bar{L} &< \frac{1-I}{I} \eta \bar{K},
\end{aligned} \tag{27}$$

we can further simplify and write:

$$Y^{\frac{\lambda-1}{\lambda}} < \left(\frac{\eta \bar{K}}{I}\right)^{\frac{\lambda-1}{\lambda}}. \tag{28}$$

This shows that

$$\begin{aligned}
&r\left(\frac{1-I}{\bar{L}} Y\right)^{-\frac{1}{\lambda}} \exp\left\{\frac{\lambda-I(\lambda-1)}{\lambda(1-I)(\lambda-1)}\right\} \\
&\leq Y^{\frac{\lambda-1}{\lambda}} \frac{I}{\bar{K}} \left(\frac{1-I}{\bar{L}}\right)^{-\frac{1}{\lambda}} \exp\left\{\frac{\lambda-I(\lambda-1)}{\lambda(1-I)(\lambda-1)}\right\} \\
&< \left(\frac{\eta \bar{K}}{I}\right)^{\frac{\lambda-1}{\lambda}} \frac{I}{\bar{K}} \left(\frac{1-I}{\bar{L}}\right)^{-\frac{1}{\lambda}} \exp\left\{\frac{\lambda-I(\lambda-1)}{\lambda(1-I)(\lambda-1)}\right\} \\
&= \eta^{\frac{\lambda-1}{\lambda}} \left(\frac{\bar{L}}{\bar{K}} \frac{I}{1-I}\right)^{-\frac{1}{\lambda}} \exp\left\{\frac{\lambda-I(\lambda-1)}{\lambda(1-I)(\lambda-1)}\right\}
\end{aligned} \tag{29}$$

Finally, since

$$\begin{aligned}
\eta &> \frac{\bar{L}}{\bar{K}} \frac{\bar{I}}{1 - \bar{I}} \exp\left\{\frac{\rho^{-1} - \bar{I}}{1 - \bar{I}}\right\} \\
&\geq \frac{\bar{L}}{\bar{K}} \frac{I}{1 - I} \exp\left\{\frac{\rho^{-1} - I}{1 - I}\right\} \\
\iff \eta^{\frac{1}{\lambda}} &> \left(\frac{\bar{L}}{\bar{K}} \frac{I}{1 - I}\right)^{\frac{1}{\lambda}} \exp\left\{\frac{\lambda - (\lambda - 1)I}{\lambda(1 - I)(\lambda - 1)}\right\} \\
\iff \eta &> \eta^{\frac{\lambda - 1}{\lambda}} \left(\frac{\bar{L}}{\bar{K}} \frac{I}{1 - I}\right)^{\frac{1}{\lambda}} \exp\left\{\frac{\lambda - I(\lambda - 1)}{\lambda(1 - I)(\lambda - 1)}\right\},
\end{aligned}$$

inequality (25) holds by (29). □

Proof of Proposition 1. Denote the set of expert workers by

$$W_e := \{i \in W : e_i > I\}.$$

Suppose that every expert worker chooses the most expert occupation they can access, i.e. $o(i) = e_i$ for all $i \in W_e$, implying that $L(\phi) = \bar{L}$ for all $\phi > I$. Suppose additionally that for all $\phi, \phi' \leq I$, $L(\phi)$ and $L(\phi')$ are such that

$$w(\phi, L(\phi)) = w(\phi', L(\phi')) =: w_g$$

as required in equilibrium by Lemma 1. We show that this is an equilibrium by showing that no expert worker would benefit from deviating to $o(i) < e_i$.

Notice that it suffices to show that no expert worker would benefit from deviating to working in an inexpert occupation, i.e. that for all $i \in W_e$,

$$\arg \max_{\phi \leq e_i} w(\phi, L(\phi)) > I.$$

If this statement holds, then for all $i \in W_e$,

$$\arg \max_{\phi \leq e_i} w(\phi, L(\phi)) = \arg \max_{\phi \in (I, e_i]} w(\phi, \bar{L}).$$

Lemma 2 tells us that the objective function on the right hand side increases in ϕ and is therefore maximized at $\phi = e_i$.

To see that expert workers would indeed not benefit by deviating to an inexpert occupation $o(i) \leq I$, write the labor demand curve for an inexpert occupation $\phi \leq I$ as:

$$L(\phi) = Y \frac{1 - \alpha(\phi)}{w_g} \left(w_g^{1 - \alpha(\phi)} (r/\eta)^{\alpha(\phi)} \right)^{1 - \lambda}.$$

By continuity of that function in ϕ and the observation that

$$I\bar{L} \leq \int_0^I L(\phi) d\phi,$$

there must exist some $\phi' \leq I$ such that $L(\phi) \geq \bar{L}$. In fact, the intermediate value theorem implies that there must exist a $\phi \leq I$ such that $L(\phi) = \bar{L}$. Consequently,

$$w_g = w(\phi', L(\phi')) \leq w(\phi', \bar{L}).$$

By Lemma 2, we have

$$w_g < w(\phi, \bar{L})$$

for all $\phi > I$ which concludes the proof.

To see that this equilibrium is unique up to reallocations of $i \in W \setminus W_e$ respecting the constancy of inexpert wages, suppose that workers occupational choices are such that there exists some expert worker $i \in W_e$ choosing $o(i) < e_i$. If we still have $L(\phi) = \bar{L}$ for all $\phi > I$, we have shown above that i 's wage cannot be maximized at $o(i)$, so we cannot be in equilibrium. We may therefore limit our consideration to cases where $L(\phi) < \bar{L}$ for some $\phi > I$. Let

$$\Phi := \left\{ \phi > I : L(\phi) < \bar{L} \right\}$$

be the set of all such occupations. There must exist some $i \in W$ with $e_i \in \Phi$ such that $o(i) < \inf \Phi$. If $o(i) \leq I$, we have shown above that

$$w(o(i), L(o(i))) < w(e_i, \bar{L}) < w(e_i, L(e_i)).$$

If $o(i) > I$, we have $L(o(i)) = \bar{L}$ by construction, and, by Lemma 2, it follows that

$$w(o(i), L(o(i))) = w(o(i), \bar{L}) < w(\phi', \bar{L}) < w(\phi', L(\phi')).$$

Both cases imply that

$$o(i) \notin \arg \max_{\phi \leq e_i} w(\phi, L(\phi))$$

so we cannot be in equilibrium. □

Proof of Proposition 2. This result follows immediately from the the proof of proposition 1 above. In particular, we have already shown that $w_g < w(\phi, \bar{L})$ for all $\phi > I$. □

Proof of Proposition 3. To see that $w_\phi(I)$ is increasing on $I \in (0, \phi)$ and $I \in (\phi, \bar{I}]$ is immediately evident from Corollary 1 and the proof of Lemma 2. We proceed by showing that there is a discontinuous drop at $I = \phi$. Let $w_g(I)$ denote the equilibrium generic wage as a function of I . Let $\delta > 0$ and consider a state of automation I^* such that $\bar{I} - I^* > \delta$. By continuity of $w_\phi(I^*)$ in ϕ on $(I^*, 1)$, there exists a $\epsilon \in (0, \delta)$ sufficiently small so that for all $\phi \in (I^*, I^* + \epsilon)$,

$$w_\phi(I^*) > w_g(I^*) \text{ and } w_\phi(I^* + \delta) = w_g(I^* + \delta).$$

Hence,

$$\begin{aligned} w_\phi(I^*) - w_g(I^*) &= w_\phi(I^*) - w_g(I^*) + w_g(I^* + \delta) - w_g(I^* + \delta) \\ &= w_\phi(I^*) - w_\phi(I^* + \delta) - w_g(I^*) + w_g(I^* + \delta) \\ \iff w_\phi(I) - w_\phi(I + \delta) &> w_\phi(I_\delta) - w_g(I_\delta) + w_g(I) + w_g(I + \delta) \end{aligned}$$

Clearly

$$\lim_{\delta \rightarrow 0} w_\phi(I_\delta) - w_g(I_\delta) > 0.$$

Further, we know from corollary 1 that $w_g(I)$ is continuous on $I \in (0, \bar{I}]$, so

$$\lim_{\delta \rightarrow 0} w_g(I^*) + w_g(I^* + \delta) = 0$$

We therefore conclude that indeed

$$w_\phi(I^*) - \lim_{\delta \rightarrow 0} w_\phi(I^* + \delta) > 0.$$

□

The proofs of Corollaries 2 and 3 follow immediately from Propositions 2 and 3 respectively and the observation that $L(\phi)$ is a continuous and strictly decreasing function of $w(\phi)$.

The last claim that remains to be proven is that, in equilibrium and under the constraint imposed on η in Lemma 2, cost-minimizing producers in all occupations $\phi \in (0, 1)$ would choose to complete automated tasks using capital rather than labor.

Proof. The statement above amounts to the equivalent statement that, in all occupations, the unit cost of producing any task $t \in (0, 1)$ with capital is less than that of producing it with labor. Formally, since $w_g = \min_{\phi \in (0, 1)} w(\phi)$, this is true if and only if

$$\eta > \frac{r}{w_g}.$$

Suppose $\eta > \underline{\eta}$. Holding $L(\phi) = \bar{L}$ constant, Lemma 2 states that the marginal revenue product of labor increases in ϕ , i.e. for all $\phi \in (0, 1)$, we have:

$$\frac{\partial}{\partial \phi} w(\phi, \bar{L}) > 0$$

The proof of Lemma 2 can be directly applied to find lower bounds on η that extend this result to cases where $L(\phi)$ is held constant at any different level $\tilde{L} \neq \bar{L}$. Yet, since $\underline{\eta}$ is a function of \bar{L} , the extension to $\tilde{L} \neq \bar{L}$ is not ensured by a general $\eta > \underline{\eta}$. However, the inequality $\eta > \underline{\eta}$ is strict, and we have shown in the proof of proposition 1 that there exists some $\phi' \leq I$ for which $L(\phi') = \bar{L}$ in equilibrium. Hence, by continuity of $L(\phi)$ on $\phi \in (0, I]$, there must exist some $\delta > 0$ such that for any $\phi'' \in B(\phi', \delta)$, the equilibrium labor demand $L(\phi'')$ is sufficiently close to \bar{L} to ensure that for $\tilde{L} := L(\phi'')$, we also have:

$$\frac{\partial w(\phi, \tilde{L})}{\partial \phi} > 0$$

Given diminishing marginal revenue products of labor, implicit differentiation yields that for all $\phi \in B(\phi', \delta)$:

$$\frac{\partial}{\partial \phi} L(\phi, w_g) > 0.$$

Write the labor demand in occupation $\phi \in B(\phi', \delta)$ as:

$$L(\phi, w_g) = \frac{1 - \alpha(\phi)}{w_g} Y(\phi)^{\frac{\lambda-1}{\lambda}} Y^{\frac{1}{\lambda}}$$

Taking the logarithm and differentiating gives:

$$\begin{aligned} \frac{\lambda - 1}{\lambda} \frac{\partial \ln Y(\phi)}{\partial \phi} - \frac{\alpha'(\phi)}{1 - \alpha(\phi)} &> 0 \\ \implies \frac{\partial \ln Y(\phi)}{\partial \phi} - \frac{\alpha'(\phi)}{1 - \alpha(\phi)} &> 0 \end{aligned}$$

Finally, write the nominal wage in occupation $\phi \in B(\phi', \delta)$ as:

$$\frac{w_g}{p(\phi)} = \left(\frac{w_g}{r} \eta \right)^{\alpha(\phi)}$$

Differentiating both sides yields the following equivalence:

$$\eta > \frac{r}{w_g} \iff \frac{\partial}{\partial \phi} p(\phi) < 0$$

The RHS of must be true since

$$\frac{\partial}{\partial \phi} p(\phi) < 0 \iff \frac{\partial}{\partial \phi} Y(\phi) > 0$$

and we showed above that

$$\frac{\partial \ln Y(\phi)}{\partial \phi} > \frac{\alpha'(\phi)}{1 - \alpha(\phi)} > 0.$$

We therefore conclude that

$$\eta > \frac{r}{w_g}$$

as required. □

A.2 Additional results

Prompt to identify routine tasks (GPT 4.1)

You will be provided with a task description. Carefully read and understand the description, then classify it into one of the following five categories based strictly on its characteristics.

Use the following definitions:

1. Routine Cognitive Tasks (RC)

- Definition: Tasks involving cognitive processes that are codifiable, i.e., that be fully specified through a set of ordered instructions. These tasks are procedural, structured, repetitive, and rule-based, and often require precision.
- Examples: Data entry, basic bookkeeping, standardized clerical work, repetitive customer service (e.g. bank teller).

2. Routine Manual Tasks (RM)

- Definition: Tasks that involve physical labor that are codifiable, i.e., can be accomplished by following explicit rules. They rely on predictable, consistent operations with clear steps.
- Examples: Picking/sorting, repetitive assembly.

3. Non-Routine Cognitive Analytic Tasks (NC)

- Definition: Non-codifiable tasks that require analytical skills. They are analytic in that they require cognitive capacity such as judgment, strategic thinking, problem-solving, creativity, intuition, visual processing and/or analysis. They are non-codifiable, meaning that the rules for accomplishing the task are not sufficiently well understood to be specified explicitly in computer code and executed by machines.
- Examples: Deciphering handwriting on a check, strategic planning, forming and testing hypotheses, medical diagnoses, legal writing, complex problem solving, creative design.

4. Non-Routine Manual Tasks (NM)

- Definition: Tasks that involve physical work which cannot be fully codified due to the need for on-the-spot adaptation, fine motor processing skills and/or situational judgment. These tasks demand manual dexterity and flexibility in response to changing conditions.
- Examples: Skilled craftsmanship, janitorial services, truck driving, complex repair work.

5. Non-Routine Interpersonal Tasks (NI)

- Definition: Non-codifiable tasks that fundamentally require human interaction, communication, and social skills. These social skills may include establishing and maintaining relationships, guiding, directing and motivating subordinates, and coaching/developing others.
- Examples: Counseling, negotiation, persuading/selling, managing others, caregiving, relationship building.

For the task description provided, carefully analyze its features. Then classify the task as belonging to one of these categories, based on how well the task matches. Output only a single class (e.g. RC, RM, NC, NM or NI).

Classify the following task description: (description)