Information Design, Informational Robustness and Non-Linear Pricing

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#### recent developments in information economics

- information economy
  - information central to digital economy
- econd generation of information economics...
  - non parametric approach to modelling information
  - three related questions:
    - Bayesian persuasion or information design: what information structure is optimal for an agent who can control it?
    - informationally robust predictions: what bounds can the analyst put on outcomes without knowing the information structure?
    - revenue guarantees: what mechanism provides the best guarantee of revenue (or some other objective), whatever the information structure?

# my talk today

- illustrate the three questions and the relation to the information economy in a single economic setting: the non-linear pricing model of Mussa-Rosen (1978)
- in particular, I will.....
  - sketch a slightly non-standard and informal treatment of the classic screening / mechanism design problem of Mussa-Rosen (1978)
  - introduce the three questions by asking what happens if we vary the information structure - instead of or in addition to choosing the mechanism?
- talk is based on work with Dirk Bergemann (Yale University) and Tibor Heumann (Pontificia Universidad Catolica de Chile), as well as other co-authors and authors
- will post slides and with references...

# setting 1

continuum of buyers

- the "value" of tth quantile buyer is v = V(t), where increasing  $V : [0,1] \rightarrow [\underline{v}, \overline{v}]$
- i.e., c.d.f. of values on  $[\underline{v},\overline{v}]$  is  $V^{-1}$
- seller has fixed inventory of different quality goods
  - the "quality" of the tth quantile good is  $q=Q\left(t\right)$ , where increasing  $Q:\left[0,1\right]\rightarrow\left[\underline{q},\overline{q}\right]$
  - i.e., c.d.f. of qualities on  $\left[ \underline{q}, \overline{q} \right]$  is  $Q^{-1}$
- ullet mass of buyers and goods both normalized to 1

# setting 2

• utility of consumer of value v paying p for good of quality q is

$$v \cdot q - p$$

- can also
  - endogenize inventory with convex cost (as in Mussa-Rosen 78)
  - e consider finite bidder auction with single unit demand
- we will first solve for the optimal selling mechanism assuming buyers know their values....
- ... and then discuss various scenarios where buyers' information is varied

## modelling mechanism 1

- incentive compatibility implies that expected quality of the good must be an increasing function of buyer's expected value
- therefore, there must be assortative matching of expected qualities and expected values in any incentive compatible mechanism
- so all that matters is the distribution of expected qualities sold
- so a mechanism assigns expected quality x = X(t) to the *t*th quantile buyer, where  $X : [0,1] \rightarrow [q,\overline{q}]$

### modelling mechanism 2

- what mechanisms X can the seller choose among?
- seller can (i) pool qualities (offer lotteries) and (ii) exclude buyers (which we model as setting quality to 0)
- equivalently, the seller can induce a mean preserving contraction of the distribution of qualities (by pooling) and a first-order stochastic dominance shift downwards (by exclusion)
- equivalently, the seller can choose any X such that Q weakly majorizes  $X (Q \succeq_w X)$  i.e.,

$$\int_{x}^{1} X(t) dt \le \int_{x}^{1} Q(t) dt$$

for all  $x \in [0, 1]$ 

#### information rent

• write U(t) for the rent (utility) of quantile t buyer; by envelope theorem

$$U'(t) = V'(t) X(t)$$

• information rent by quantile is

$$U\left(t\right) = \int_{s=0}^{t} V'\left(s\right) X\left(s\right) ds$$

• total information rent is

$$U(V,X) = \int_{t=0}^{1} \left[ \int_{s=0}^{t} V'(s) X(s) \, ds \right] dt$$

#### total surplus and profit

• total surplus is

$$S(V, X) = \int_{t=0}^{1} V(t) X(t) dt$$

• a famous profit formula:

$$\Pi(V, X) = \int_{t=0}^{Surplus} V(t) X(t) dt - \int_{t=0}^{1} \left( \int_{s=0}^{t} V'(s) X(s) ds \right) dt$$
$$= V(0) X(0) + \int_{t=0}^{1} V(t) (1-t) X'(t) dt$$

#### mechanism design: regular case

- what is the optimal mechanism for the seller (maximizing profits), taking as given the distribution of values?
- choose  $X \preceq_w Q$  to maximize  $\Pi(V, X)$
- "regular" case: if virtual value V(t) V'(t)(1-t) is increasing (revenue V(t)(1-t) is concave), then
  - optimal to exclude buyers with negative virtual values (marginal revenue), i.e., if

$$t \le t_m = \underset{t \in [0,1]}{\operatorname{arg\,max}} V\left(t\right) \left(1 - t\right) -$$

allocate remaining inventory at higher quantiles without pooling

### mechanism design: irregular case

more generally,

$$\max_{X \prec Q} \Pi(V, X) = V(t_m) (1 - t_m) + \int_{t_m}^1 \operatorname{cav}[V(t)(1 - t)] \frac{dQ(t)}{dQ(t)}$$

• in the "irregular case" (where virtual value V(t) - V'(t)(1-t) is not increasing), optimal to pool intervals whenever

$$cav[V(t)(1-t)] > V(t)(1-t)$$

- X is "monotone partitional", alternating pooling and full revelation
- Myerson (1981) ironing; also Kleiner et al (2022)

## modelling information

- recall that the "value" of tth quantile buyer is v=V(t), where  $V:[0,1]\to [\underline{v},\overline{v}]$
- an information structure for buyers will give rise to a distribution over expected values
- let expected value of the  $t{\rm th}$  quantile buyer be w=W(t), where  $W:[0,1]\to [\underline{v},\overline{v}]$
- expected values must be a mean preserving contraction of the (ex post) values
- equivalently, the seller can choose any W such that V majorizes W (V ≥ W) i.e.,

$$\int_{x}^{1} W(t) dt \le \int_{x}^{1} V(t) dt$$

for all  $x \in [0, 1]$ , with equality if x = 0.

#### pure information design

- now suppose that the seller can choose an information structure W to maximize profits but the inventory must be sold efficiently (so X = Q).
- thus the seller chooses  $W \preceq V$  to maximize  $\Pi(W,Q)$
- "regular" case: if inverse hazard rate (1 t) Q'(t) is increasing, optimal to fully reveal values
- if not, concavification argument gives optimal policy
- $\bullet$  as in mechanism design problem, W is "monotone partitional", alternating pooling and full revelation
- under reasonable conditions, pooling at the top, separation at the bottom
- in particular, in second price auction, optimal to pool high valuation bidders, separate low valuation bidders

### mechanism design and information design

- suppose seller can choose both mechanism and information (to maximize profits)
- thus the seller chooses  $W \preceq V$  and  $X \preceq_w Q$  to maximize  $\Pi(W, X)$
- maximization subject to two majorization constraints
- optimal W has finite number of expected values in support, and mechanism has corresponding finite expected qualities
- intuition: if there was ever full revelation, pooling a small interval would give rise to third order decrease in total surplus, second order decrease in information rent
- under mild conditions, it is optimal to provide no information, sell the uniform lottery to all buyers and extract full surplus

# digital markets

- suppose a seller must decide how many virtually differentiated variants of a good to sell and at what prices
- every variant is available to all buyers at common price (no personalized pricing)
- but seller can target consumers with a particular variant, i.e., make a (perhaps implicit) recommendation
- this gives implementation of previous direct mechanism
- but suggests that recommendation systems may not be optimal for vertically differentiated goods

## varying information: more questions

- information design I: what information structure maximizes profits (given efficient or optimal mechanism)?
- information design II: what information structure maximizes information rent?
- revenue guarantee: what information structure minimizes profits?
- orbust predictions: what bounds can one put on profits and information rent if you don't know the information structure

## question 2: maximizing information rent

- what information structure maximizes information rent given that the seller will choose an optimal mechanism given the information structure?
- thus "the buyers" choose the chooses  $W \preceq V$  to maximize U(W, X) subject  $X \preceq_w Q$  maximizing  $\Pi(W, X)$
- compare Roessler and Szentes (2017) for the homogenous quality case
- continuous information structure is optimal
- equalize virtual values with generalized Pareto distribution but must also deter seller from exclusion

## question 3: minimizing profits

- what information structure minimizes profits given that the seller will choose an optimal mechanism given the information structure?
- thus an "adversary" chooses  $W \preceq V$  to minimize  $\Pi(W, X)$  subject  $X \preceq_w Q$  maximizing  $\Pi(W, X)$
- or consider zero sum game where (i) seller chooses X ≤<sub>w</sub> Q and (ii) adversary chooses W ≤ V to maximize/minimize revenue respectively
- saddle point (X, W)
- compare Du (2018) for the homogenous quality case
- solution is revenue guarantee for the seller and X is the mechanism that attains it

#### question 4: robust predictions

- what bounds can the analyst put on profits and information rent if you don't know the information structure?
- to answer question, suppose a (metaphorical) informational designer maximizes a weighted sum of profits and information rent, anticipating that a seller would choose the profit maximizing mechanism
- thus the information designer chooses W ≤ V to maximize λΠ(W, X) + μU(W, X) (for positive and negative λ and μ) subject X ≤<sub>w</sub> Q maximizing Π(W, X)
- finite support solution if weight on profits exceeds weight on information rent (for same reason as earlier)
- continuous solution otherwise
- see picture

## conclusion

- you may have heard a lot about (and maybe written about) Bayesian persuasion and information design in recent years (also well represented at SAET Paris)
- to a significant extent, this comes from an internal dynamic in the theory community
- two external drivers of interest:
  - the information economy
  - the sensitivity of first generation information economics to parametric information structures
- the way forward is surely integration on second generation information economics and information economy applications

"Optimal Information Disclosure in Classical Auctions," also with Constantin Sorokin and Eyal Winter, *American Economic Review: Insights* 

"Screening with Persuasion"

"The Consumer Optimal Information Structure in Optimal Auctions"

Revenue

